BLACKBIRD FOR TRAINING

Advanced Office Management & Administration Skills Course

17 – 21 October 2027
Doha (Qatar)



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Ref: 322271_235393 **Date:** 17 – 21 October 2027 **Location:** Doha (Qatar) **Fees:** 4200 GBP

Why This Course

In today's fast-paced workplace, office managers and administrative professionals are expected to do far more than manage daily tasks. They play a central role in improving productivity, supporting communication, coordinating teams, and helping organizations adapt to changing business demands. To succeed in this environment, they need stronger leadership skills, better systems thinking, and the ability to use technology strategically to improve performance.

This intensive 1-week course is designed to equip office managers and administrative professionals with advanced skills to excel in today's dynamic workplace. Participants will learn cutting-edge techniques for enhancing productivity, streamlining processes, and developing leadership capabilities. The course combines theoretical knowledge with practical applications to ensure immediate impact in the workplace.

What You'll Learn and Practice

By joining this program, you will:

- Master advanced organizational and time management techniques.
- Develop effective communication and interpersonal skills.
- Learn strategic planning and decision-making processes.
- Enhance leadership and team management capabilities.
- Implement innovative office technologies and automation tools.

The Program Flow

Day 1: Advanced Organizational Skills

- Strategic time management and prioritization.
- Workflow optimization and process improvement.
- Advanced document management systems.
- Effective decision-making techniques.

Day 2: Communication and Interpersonal Skills

- Advanced business writing and correspondence.
- Conflict resolution and negotiation strategies.
- Effective presentation and public speaking.
- Building and maintaining professional relationships.



Day 3: Strategic Planning and Leadership

- Developing and implementing strategic plans.
- Change management and adaptability.
- Team building and motivation techniques.
- Performance management and evaluation.

Day 4: Office Technology and Innovation

- Advanced features of productivity software.
- Implementing project management tools.
- Cybersecurity and data protection.
- Emerging trends in office technology.

Day 5: Financial Management and Reporting

- Budget planning and control.
- Financial analysis for non-financial managers.
- Creating impactful reports and presentations.
- Ethical considerations in office management.

Individual Impact

- Strengthen your ability to manage time, priorities, and office workflows more effectively.
- Enhance your communication, leadership, and decision-making skills.
- Build greater confidence in using office technology and automation tools.
- Gain practical strategies to improve personal effectiveness and workplace performance.

Work Impact

- Improve office productivity and operational efficiency across daily activities.
- Strengthen team communication, collaboration, and coordination.
- Support better planning, reporting, and resource management within the office environment.
- Enhance the organization’s ability to adapt to change and use technology more effectively.

Training Methodology

This program integrates practical office management skills, leadership development, and workplace-focused application to ensure real-world relevance and professional impact. Learning methods include:

- Real-world case studies on office management and workplace effectiveness.
- Practical exercises in planning, communication, and workflow improvement.
- Interactive workshops on leadership, technology use, and reporting practices.
- Group discussions on office challenges, solutions, and improvement strategies.
- Frameworks and tools for applying advanced office management techniques in practice.



Beyond the Course

Upon completion, participants will be better equipped to perform their roles with greater confidence, efficiency, and strategic awareness. They will return ready to:

- Apply advanced office management techniques more effectively.
- Improve communication, coordination, and team support in the workplace.
- Use technology and planning tools to drive stronger results.
- Contribute more actively to office improvement and organizational performance.

