Civil Liability Insurance and Dispute Settlement Training

8 – 12 March 2027
Madrid (Spain)



Civil Liability Insurance and Dispute Settlement Training

Ref: 322989_221180 **Date:** 8 – 12 March 2027 **Location:** Madrid (Spain) **Fees:** 5200 GBP

Course Description

This intensive 1-week course provides a comprehensive overview of civil liability insurance principles and dispute settlement techniques. Participants will gain in-depth knowledge of insurance policy analysis, claims handling procedures, and effective strategies for resolving disputes. The course combines theoretical concepts with practical applications to enhance professional skills in the field.

Learning Objectives

- Understand fundamental principles of civil liability insurance
- Analyze and interpret insurance policies effectively
- Develop proficiency in claims investigation and handling
- Master negotiation and dispute resolution techniques
- Apply legal and ethical considerations in insurance practices

Course Modules

Day 1: Fundamentals of Civil Liability Insurance

- Introduction to civil liability insurance
- Types of liability coverage
- Key insurance terms and concepts
- Legal framework and regulations

Day 2: Insurance Policy Analysis

- Structure and components of insurance policies
- Interpreting policy language and exclusions
- Coverage triggers and limits
- Case studies in policy interpretation

Day 3: Claims Investigation and Handling

- Claims process overview
- Investigation techniques and best practices
- Evaluating liability and damages
- Documentation and reporting



Day 4: Negotiation and Dispute Resolution

- Negotiation strategies for insurance professionals
- Alternative dispute resolution methods
- Mediation and arbitration techniques
- Managing complex and multi-party disputes

Day 5: Legal and Ethical Considerations

- Bad faith claims and prevention strategies
- Ethical obligations in claims handling
- Recent legal developments and case law
- Risk management and loss prevention

Practical Wins for Participants

- Enhanced ability to analyze and interpret insurance policies
- Improved skills in claims investigation and evaluation
- Effective negotiation and dispute resolution techniques
- Understanding of legal and ethical obligations in insurance practices

