Digital Banking Transformation: Navigating E-Payments

31 May – 4 June 2027
Geneva (Switzerland)



Digital Banking Transformation: Navigating E-Payments

Ref: 322822_215293 **Date:** 31 May – 4 June 2027 **Location:** Geneva (Switzerland) **Fees:** 5200 GBP

Course Description

This intensive 1-week course equips financial professionals with the knowledge and skills needed to navigate the digital banking transformation landscape. Participants will explore electronic payment systems, operational excellence strategies, and the latest trends in digital banking. The course combines theoretical concepts with practical applications to provide a comprehensive understanding of the evolving financial sector.

Learning Objectives

- Understand the fundamentals of digital banking transformation and its impact on the financial industry
- Gain in-depth knowledge of electronic payment systems and their implementation
- Develop strategies for achieving operational excellence in digital banking
- Analyze case studies and best practices in successful digital banking transformations
- Learn to identify and mitigate risks associated with digital banking and electronic payments
- Explore emerging trends and technologies shaping the future of digital banking

Course Modules

Day 1: Introduction to Digital Banking Transformation

- Overview of digital banking landscape
- Key drivers of digital transformation in banking
- Regulatory considerations and compliance
- Customer expectations in the digital age

Day 2: Electronic Payment Systems

- Types of electronic payment systems
- Infrastructure and technology behind e-payments
- Security and fraud prevention in electronic transactions
- Integration of payment systems with banking platforms



Day 3: Operational Excellence in Digital Banking

- Process optimization and automation
- Data analytics and decision-making
- Customer experience management
- Agile methodologies in banking operations

Day 4: Risk Management and Cybersecurity

- Identifying and assessing digital banking risks
- Cybersecurity best practices for financial institutions
- Disaster recovery and business continuity planning
- Regulatory compliance and reporting

Day 5: Future Trends and Innovation in Digital Banking

- Artificial intelligence and machine learning applications
- Blockchain and distributed ledger technologies
- Open banking and APIs
- Fintech partnerships and ecosystem development

Practical Wins for Participants

- Develop a digital transformation roadmap for their organization
- Create a strategy for implementing or upgrading electronic payment systems
- Design an operational excellence framework for digital banking processes
- Formulate a risk management plan for digital banking initiatives

