Integrated Financial Skills & Digital Transformation Course

19 – 23 July 2027
Vienna (Austria)



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Ref: 322817_215034 **Date:** 19 – 23 July 2027 **Location:** Vienna (Austria) **Fees:** 5200 GBP

Course Description

This comprehensive 1-week course equips central bank branch managers with integrated financial skills and digital transformation knowledge. Participants will learn to navigate the evolving banking landscape, lead digital initiatives, and enhance operational efficiency. The course combines theoretical concepts with practical applications, preparing managers for the challenges of modern central banking.

Learning Objectives

- Develop a strategic understanding of digital transformation in central banking
- Enhance financial analysis and decision-making skills in a digital context
- Learn to implement and manage digital solutions for branch operations
- Understand the impact of emerging technologies on central bank functions
- Develop leadership skills for driving digital change and innovation

Course Modules

Day 1: Foundations of Digital Transformation in Central Banking

- Overview of digital transformation in the financial sector
- Central bank digital currencies CBDCs and their implications
- Regulatory challenges in the digital age
- Case studies of successful digital initiatives in central banks

Day 2: Advanced Financial Skills for the Digital Era

- Digital financial analysis and reporting
- Risk management in a digitalized environment
- Blockchain technology and its applications in central banking
- Data-driven decision making for branch managers

Day 3: Operational Excellence through Digital Solutions

- Digital tools for branch management and efficiency
- Cybersecurity and data protection in central banking
- Automating routine processes and workflows
- Digital customer service strategies for central banks



Day 4: Emerging Technologies and Their Impact

- Artificial Intelligence and Machine Learning in central banking
- Big Data analytics for policy making and supervision
- The Internet of Things IoT and its potential applications
- Cloud computing and its role in central bank operations

Day 5: Leadership in the Digital Transformation Journey

- Change management for digital initiatives
- Fostering a culture of innovation in central bank branches
- Stakeholder management and communication in digital projects
- Developing a digital transformation roadmap for your branch

Practical Wins for Participants

- A personalized digital transformation action plan for their branch
- Enhanced skills in using digital tools for financial analysis and reporting
- Strategies for implementing at least one new digital solution in their operations
- A network of peers for ongoing collaboration and knowledge sharing

