Certified Quality Auditor (CQA) Certification Preparation

5 – 9 April 2027
Geneva (Switzerland)



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Why This Course

In today's quality-driven environment, auditing plays a vital role in ensuring compliance, improving processes, and strengthening organizational performance. Quality auditors are expected not only to assess conformity against standards and requirements, but also to identify risks, evaluate evidence objectively, and support continual improvement across the business. For professionals preparing for the ASQ Certified Quality Auditor credential, success requires both a strong understanding of auditing principles and practical readiness to apply them in real audit situations.

This intensive 1-week course prepares participants for the ASQ Certified Quality Auditor exam while enhancing their auditing skills. Covering auditing fundamentals, processes, and quality tools, the course provides a comprehensive understanding of quality auditing principles and practices. Participants will gain practical knowledge and skills to conduct effective audits and improve organizational performance.

What You'll Learn and Practice

By joining this program, you will:

- Understand the fundamental concepts and principles of quality auditing.
- Learn to plan, conduct, and report quality audits effectively.
- Develop skills in applying quality tools and techniques in auditing processes.
- Gain knowledge of audit program management and business applications.
- Prepare thoroughly for the ASQ Certified Quality Auditor exam.

The Program Flow

Day 1: Auditing Fundamentals

- Types and purpose of quality audits.
- Audit criteria and standards.
- Roles and responsibilities in auditing.
- Professional conduct and ethics for auditors.



Day 2: Audit Process - Planning and Preparation

- Audit program management.
- Audit planning and scheduling.
- Developing audit checklists and protocols.
- Document review and pre-audit activities.

Day 3: Audit Process - Conducting the Audit

- On-site audit activities and data collection.
- Effective interviewing techniques.
- Documenting audit findings.
- Evaluating audit evidence.

Day 4: Audit Reporting and Follow-up

- Writing clear and concise audit reports.
- Conducting closing meetings.
- Developing corrective action plans.
- Audit follow-up and verification activities.

Day 5: Quality Tools and Exam Preparation

- Basic quality tools for auditing.
- Statistical techniques in auditing.
- Risk management in auditing.
- ASQ Certified Quality Auditor exam strategies and practice questions.

Individual Impact

- Strengthen your ability to plan and conduct effective quality audits with greater confidence.
- Enhance your skills in identifying, evaluating, and communicating audit findings.
- Build stronger knowledge of quality management systems and their auditing requirements.
- Increase your readiness for the ASQ Certified Quality Auditor exam through focused preparation and practice.

Work Impact

- Improve audit quality and consistency across organizational processes.
- Strengthen compliance, risk identification, and process improvement efforts.
- Support more effective corrective action follow-up and verification activities.
- Enhance the organization’s ability to use auditing as a tool for quality improvement and operational performance.



Training Methodology

This program integrates auditing principles, practical application, and certification-focused preparation to ensure real-world relevance and professional impact. Learning methods include:

- Real-world case studies on quality audits, findings, and corrective actions.
- Practical exercises in audit planning, interviewing, evidence evaluation, and reporting.
- Interactive workshops on quality tools, risk management, and audit follow-up.
- Group discussions on ethics, standards, and audit program management.
- Frameworks and tools aligned with both professional auditing practice and ASQ Certified Quality Auditor exam preparation.

Beyond the Course

Upon completion, participants will be better equipped to perform quality audits with greater structure, confidence, and professional effectiveness. They will return ready to:

- Plan, conduct, and report audits more effectively.
- Apply quality tools and auditing techniques with stronger practical understanding.
- Support organizational improvement through better audit execution and follow-up.
- Approach the ASQ Certified Quality Auditor exam with greater confidence and readiness.

