

# Introduction to Business Process Improvement Fundamentals

18 – 22 January 2027  
Barcelona (Spain)

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## Introduction to Business Process Improvement Fundamentals

**Ref:** 321984\_179692 **Date:** 18 – 22 January 2027 **Location:** Barcelona (Spain) **Fees:** 5200 GBP

### Why This Course

Organizations constantly seek ways to improve efficiency, reduce costs, and enhance the quality of their services and products. Business Process Improvement BPI provides a structured approach to analyzing workflows, identifying inefficiencies, and implementing meaningful changes that drive measurable results.

This comprehensive 5-day program introduces participants to the key principles, tools, and methodologies used in modern process improvement initiatives. Through practical exercises, case studies, and real-world examples, participants will learn how to analyze business processes, identify opportunities for improvement, and implement solutions that enhance organizational performance.

### What You'll Learn and Practice

By participating in this program, you will:

- Understand the core principles and methodologies of Business Process Improvement.
- Develop the ability to analyze and map business processes effectively.
- Identify inefficiencies, bottlenecks, and improvement opportunities.
- Apply practical techniques for redesigning and optimizing processes.
- Use Lean, Six Sigma, and other improvement frameworks to enhance efficiency.
- Apply change management principles to support successful process improvements.

### The Program Flow

#### Day 1: Foundations of Business Process Improvement

- Introduction to BPI concepts and organizational benefits.
- Overview of key improvement methodologies such as Lean, Six Sigma, and Total Quality Management TQM.
- Identifying and prioritizing processes for improvement.
- Conducting stakeholder analysis and building engagement.

#### Day 2: Process Analysis and Mapping

- Applying process mapping techniques including flowcharts and swimlane diagrams.
- Understanding value stream mapping for identifying process flows.
- Using root cause analysis tools to identify underlying issues.
- Collecting and analyzing data to support improvement initiatives.

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### **Day 3: Identifying Improvement Opportunities**

- Recognizing and eliminating process waste.
- Analyzing bottlenecks and inefficiencies within workflows.
- Using benchmarking and industry best practices for comparison.
- Applying brainstorming and creative techniques to generate improvement ideas.

### **Day 4: Process Redesign and Optimization**

- Applying process redesign principles and methodologies.
- Using Lean and Six Sigma tools to optimize workflows.
- Integrating automation and technology solutions where appropriate.
- Developing practical implementation plans for improved processes.

### **Day 5: Implementation and Continuous Improvement**

- Applying change management principles to support BPI initiatives.
- Measuring and monitoring process performance using KPIs.
- Building continuous improvement frameworks within organizations.
- Reviewing real-world BPI case studies and practical exercises.

### **Individual Impact**

- Strengthen analytical thinking and problem-solving abilities.
- Gain practical tools for analyzing and improving business processes.
- Improve confidence in leading process improvement initiatives.
- Develop skills in stakeholder communication and project planning.

### **Work Impact**

- Improve organizational efficiency and operational performance.
- Reduce process waste and streamline workflows.
- Support data-driven decision-making and continuous improvement.
- Enable teams to implement sustainable process improvement practices.

### **Training Methodology**

The program combines theoretical insights with practical application to ensure participants gain real-world skills. Learning methods include:

- Interactive workshops and guided discussions.
- Case studies based on real organizational challenges.
- Hands-on exercises in process mapping and analysis.
- Group problem-solving activities and improvement simulations.
- Practical templates and frameworks for BPI implementation.

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A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) positioned on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

## Beyond the Course

By the end of the program, participants will be able to:

- Analyze and redesign business processes to improve efficiency and performance.
- Lead BPI initiatives within their organizations.
- Apply proven improvement methodologies such as Lean and Six Sigma.
- Foster a culture of continuous improvement and operational excellence.

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