

Quality Assurance & Control: ISO9001 Framework Training

29 August – 2 September 2027
Dubai (UAE)

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Ref: 321953_178208 **Date:** 29 August – 2 September 2027 **Location:** Dubai (UAE) **Fees:** 4200 GBP

Why This Course

In today's competitive business environment, delivering consistent quality is no longer optional—it is essential for customer satisfaction, operational efficiency, and organizational credibility. Implementing a robust Quality Management System QMS aligned with ISO9001 ensures that processes are efficient, risks are managed, and continuous improvement becomes part of the organizational culture.

This intensive 5-day program equips participants with the knowledge, skills, and practical tools to design, implement, and maintain an effective ISO9001-based QMS. By blending theoretical principles with hands-on exercises, the course prepares leaders to drive quality initiatives confidently and sustainably.

What You'll Learn and Practice

By joining this program, you will:

- Understand ISO9001:2015 requirements and principles of quality management.
- Apply a process-based and risk-focused approach to managing quality.
- Develop leadership capabilities for overseeing quality system implementation.
- Learn methods for continuous improvement, monitoring, and performance evaluation.
- Gain practical skills in quality assurance and control techniques.
- Implement strategies to enhance organizational efficiency, compliance, and customer satisfaction.

The Program Flow

Day 1: Introduction to Quality Management and ISO9001

- Core principles and concepts of quality management.
- Structure and requirements of ISO9001:2015.
- Implementing a process-based approach.
- Understanding organizational context and stakeholder expectations.

Day 2: Leadership and Planning in Quality Management

- Leadership roles and responsibilities in quality systems.
- Establishing quality policies and objectives.
- Integrating risk-based thinking into planning and decision-making.
- Managing change within quality management systems.

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A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) positioned on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the right side of the board.

Day 3: Support and Operational Excellence

- Managing resources and building team competence.
- Effective communication and documentation practices.
- Operational planning, process control, and product/service design.
- Ensuring consistent delivery that meets organizational and customer requirements.

Day 4: Performance Evaluation

- Monitoring, measurement, and data analysis for informed decisions.
- Conducting internal audits and reporting findings effectively.
- Management review processes.
- Measuring customer satisfaction and leveraging feedback for improvement.

Day 5: Improvement and Practical Application

- Handling nonconformities and corrective actions.
- Applying continual improvement methodologies.
- Implementing and sustaining QMS in real organizational contexts.
- Case studies, exercises, and practical applications.

Individual Impact

- Strengthen your confidence in managing and leading quality initiatives.
- Gain the ability to align quality objectives with organizational strategy.
- Improve decision-making through data-driven evaluation and risk assessment.
- Develop practical skills to implement and maintain ISO9001-compliant systems.

Work Impact

- Build a culture of quality and continuous improvement across teams.
- Enhance operational efficiency, process consistency, and customer satisfaction.
- Ensure compliance with international quality standards.
- Drive measurable performance improvements and long-term organizational success.

Training Methodology

The course combines theory, practical exercises, and real-world examples to ensure knowledge is actionable. Methods include:

- Case studies and real-life quality management scenarios.
- Hands-on workshops and group exercises.
- Internal audit simulations and performance evaluation practice.
- Tools, templates, and frameworks for implementing and sustaining QMS

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Beyond the Course

Participants will leave ready to:

- Implement and maintain a robust ISO9001-compliant quality management system.
- Lead quality initiatives confidently within their organizations.
- Foster a culture of continuous improvement and operational excellence.
- Transform quality management challenges into opportunities for organizational growth.

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