BLACKBIRD FOR TRAINING

Community Partnership for Cultural Competence in Healthcare

20 September – 1 October 2027
Amsterdam (Netherlands)



Community Partnership for Cultural Competence in Healthcare

Ref: 321710_168403 **Date:** 20 September – 1 October 2027 **Location:** Amsterdam (Netherlands) **Fees:** 9400 GBP

Why This Course

Delivering inclusive, patient-centered care requires more than clinical expertise—it demands cultural competence and strong community partnerships. This intensive 2-week program equips healthcare professionals with the skills to build effective collaborations, integrate cultural considerations into care delivery, and improve health outcomes across diverse populations. Through a blend of theory, practical exercises, and real-world case studies, participants will gain the tools to navigate complex cultural landscapes and lead meaningful change within their organizations.

What You'll Learn and Practice

By attending this course, you will be able to:

- Understand the principles of cultural competence and their significance in healthcare.
- Develop strategies to establish and sustain effective community partnerships.
- Integrate cultural awareness into patient care and organizational decision-making.
- Overcome barriers to delivering culturally competent care.
- Measure, evaluate, and improve cultural competence initiatives in healthcare settings.

The Program Flow

Day 1: Foundations of Cultural Competence in Healthcare

- Defining cultural competence
- The impact of culture on health and healthcare
- Cultural competence continuum
- Legal and ethical considerations

Day 2: Community Engagement Principles

- Understanding community dynamics
- Stakeholder identification and analysis
- Community asset mapping
- Principles of effective community engagement



Day 3: Building Sustainable Community Partnerships

- Partnership models and frameworks
- Identifying shared goals and objectives
- Developing partnership agreements
- Strategies for long-term sustainability

Day 4: Cultural Assessment in Healthcare

- Cultural assessment tools and techniques
- Conducting community health needs assessments
- Interpreting cultural data
- Using assessments to inform practice

Day 5: Effective Cross-Cultural Communication

- Verbal and non-verbal communication across cultures
- Working with interpreters and translators
- Health literacy considerations
- Overcoming language barriers

Day 6: Culturally Competent Care Delivery

- Patient-centered care models
- Culturally adapted interventions
- Addressing health disparities
- Case studies in culturally competent care

Day 7: Community-Based Participatory Research

- Principles of CBPR
- Engaging communities in research
- Ethical considerations in community research
- Translating research into practice

Day 8: Cultural Competence in Healthcare Organizations

- Organizational cultural competence assessment
- Developing culturally competent policies and procedures
- Staff training and development
- Creating inclusive healthcare environments



Day 9: Measuring and Evaluating Cultural Competence

- Key performance indicators for cultural competence
- Evaluation methodologies
- Continuous quality improvement
- Reporting and disseminating results

Day 10: Action Planning and Implementation

- Developing cultural competence action plans
- Implementing change in healthcare settings
- Overcoming barriers to implementation
- Sustaining cultural competence initiatives

Individual Impact

Participants will leave this program with:

- A comprehensive cultural competence action plan for their organization.
- A practical toolkit for building and sustaining community partnerships.
- The ability to design culturally adapted health interventions for specific communities.
- An evaluation framework to measure and improve cultural competence initiatives.

Organizational Impact

Organizations will benefit from:

- Enhanced patient-centered care that addresses cultural diversity.
- Stronger partnerships with communities that improve health outcomes.
- Evidence-based strategies to measure and advance cultural competence.
- Sustainable frameworks for inclusive and equitable healthcare delivery.

Training Methodology

- Interactive lectures paired with practical exercises
- Real-world case studies and scenario-based learning
- Group discussions and collaborative problem-solving
- Application of cultural competence frameworks and partnership strategies

Beyond the Course

By the end of this 2-week program, participants will be ready to:



• Lead culturally competent initiatives across healthcare organizations.
• Build and maintain effective community partnerships.
• Integrate cultural considerations into care delivery and organizational policies.
• Evaluate, report, and continuously improve cultural competence programs.

