Protocol, Travel and Administration Operations Training

1 – 5 February 2027
Milan (Italy)

UK Traininig
PARTNER



Protocol, Travel and Administration Operations Training

Ref: 321701_168092 **Date:** 1 – 5 February 2027 **Location:** Milan (Italy) **Fees:** 5200 GBP

Why This Course

Excellence in protocol, travel coordination, and administrative operations is essential for professionals managing high-level events and organizational activities. This intensive 1-week program equips participants with practical skills and in-depth knowledge to plan, execute, and manage official events, travel logistics, and administrative processes efficiently. Combining theory with hands-on exercises, the course prepares attendees to handle complex, real-world scenarios with confidence and professionalism.

What You'll Learn and Practice

By attending this course, you will be able to:

- Apply protocol management techniques for official events, ceremonies, and VIP interactions.
- Coordinate domestic and international travel efficiently, from visas to accommodations.
- Streamline administrative operations to enhance organizational efficiency.
- Plan and manage events, including budgeting, risk management, and guest logistics.
- Navigate cultural sensitivities and international etiquette with confidence.

The Program Flow

Day 1: Fundamentals of Protocol Management

- Introduction to protocol and its importance
- Types of official events and ceremonies
- Protocol hierarchy and precedence
- Cultural awareness and international etiquette

Day 2: Travel Coordination and Logistics

- Developing and implementing travel policies
- Visa and passport procedures
- Transportation and accommodation arrangements
- Travel risk assessment and management



Day 3: Event Planning and Management

- Event conceptualization and planning
- Venue selection and management
- Guest list management and invitations
- Event budgeting and cost control

Day 4: Administrative Operations

- Document management and filing systems
- Effective communication in administrative roles
- Time management and prioritization techniques
- Office technology and software proficiency

Day 5: Advanced Protocol and Crisis Management

- VIP and dignitary handling
- Flag and national anthem protocol
- Crisis management in events and travel
- Future trends in protocol and administration

Individual Impact

Participants will leave this program with:

- The ability to confidently manage high-level events and official ceremonies.
- Enhanced skills for coordinating complex travel arrangements efficiently.
- Improved proficiency in administrative processes and operational workflows.
- Practical crisis management skills for events and travel scenarios.

Organizational Impact

Organizations will benefit from:

- Smoothly executed events and official ceremonies that reflect professionalism.
- Efficient travel coordination for domestic and international operations.
- Streamlined administrative processes that improve productivity and workflow.
- Enhanced readiness to manage crises and unexpected challenges in operations and events.



Training Methodology

- Interactive lectures combined with practical exercises
- Real-world case studies and scenario-based learning
- Group discussions and collaborative problem-solving
- Hands-on application of protocol, travel, and administrative management principles

Beyond the Course

By the end of this 1-week program, participants will be ready to:

- Lead and manage protocol for high-profile events and VIP interactions.
- Coordinate comprehensive travel arrangements with efficiency and compliance.
- Improve administrative operations to support organizational objectives.
- Handle crises effectively in events, travel, and administrative scenarios.

