

Comprehensive Warehouse Management: From Basics to Excellence

12 – 16 September 2027
Amman (Jordan)

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Why This Course

In today's competitive supply chain environment, effective warehouse management plays a critical role in ensuring operational efficiency, cost control, and customer satisfaction. Warehouses are no longer simple storage spaces—they are strategic hubs that influence the speed, reliability, and overall performance of the entire supply chain. Professionals who understand how to plan, optimize, and innovate warehouse operations can significantly enhance organizational productivity and create a strong competitive advantage.

The Warehouse Management Excellence - Intensive 5-Day Program is designed for individuals seeking to strengthen their expertise in warehouse strategy, inventory control, technology integration, and operational performance. Through practical exercises, case studies, and real-world applications, participants will gain a comprehensive understanding of modern warehousing practices. This program bridges strategic planning with hands-on execution—equipping attendees with the tools and insights needed to transform warehouse operations and drive measurable results.

What You'll Learn and Practice

By the end of the course, participants will be able to:

- Develop strategic warehouse management plans that align with broader supply chain objectives.
- Apply advanced inventory control techniques and optimize warehouse layouts.
- Implement technology-driven solutions to enhance operational efficiency.
- Improve performance through KPI management, lean principles, and continuous improvement.
- Design robust safety and security protocols for warehouse environments.

The Program Flow

Day 1: Warehouse Strategy and Planning

- Understanding the role of warehousing within the supply chain
- Designing warehouse networks and selecting optimal locations
- Capacity planning and forecasting demand for effective operations
- Managing costs and budgeting for warehouse activities

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A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver, set against a background of concentric circles.

Day 2: Inventory Management and Control

- Applying inventory classification methods such as ABC analysis
- Implementing stock control systems and replenishment strategies
- Executing cycle counting and physical inventory procedures
- Minimizing obsolescence and managing product returns

Day 3: Warehouse Layout and Material Handling

- Optimizing warehouse space for efficient use and flow
- Designing effective picking, packing, and order-fulfillment processes
- Selecting and maintaining material handling equipment
- Leveraging cross-docking and value-added services to streamline operations

Day 4: Technology and Automation in Warehousing

- Implementing and optimizing Warehouse Management Systems WMS
- Using RFID, barcode systems, and traceability technologies
- Exploring Automated Storage and Retrieval Systems AS/RS
- Leveraging data analytics and business intelligence for informed decision-making

Day 5: Performance Management and Continuous Improvement

- Identifying and applying KPIs for monitoring warehouse performance
- Integrating lean warehousing principles for improved efficiency
- Ensuring safety, health, and environmental compliance in the warehouse
- Leading change initiatives and managing warehouse teams effectively

Individual Impact

Participants will return with the ability to:

- Develop strategic warehouse management plans that support organizational goals.
- Implement efficient and cost-effective inventory control systems.
- Select and integrate advanced warehouse technologies to enhance accuracy and productivity.
- Improve operational efficiency through structured performance management.

Organizational Impact

Organizations benefit through:

- Stronger, more efficient warehouse operations aligned with supply chain strategy.
- Reduced costs and improved inventory accuracy.
- Enhanced customer satisfaction through optimized fulfillment processes
- A more innovative, safe, and performance-driven warehouse culture.

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Training Methodology

This intensive program blends conceptual understanding with practical application through:

- Real-world case studies and warehouse optimization scenarios
- Hands-on inventory analysis and layout planning exercises
- Demonstrations of warehouse technologies and data tools
- Facilitator-led discussions linking best practices to operational realities

Beyond the Course

Upon completion, participants will be equipped with the frameworks, techniques, and practical skills needed to elevate warehouse operations. They will return ready to implement strategic improvements, drive efficiency, and support organizational growth through modern, well-structured warehouse management practices.

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