Comprehensive Facility Management: Strategy to Operations

20 – 24 September 2027
Boston, Massachusetts (USA)

UK Traininig
PARTNER



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Why This Course

Modern organizations depend on effective facility management to ensure operational efficiency, sustainability, and safety across their physical assets. The Facility Management Excellence Program is an intensive 1-week course designed to equip professionals with strategic, technical, and leadership skills to manage facilities effectively from planning to execution.

Through a combination of real-world case studies, interactive workshops, and applied exercises, participants will gain the expertise to align facility operations with organizational goals, implement sustainable and cost-effective practices, and lead facility teams with confidence and impact.

This program is ideal for facility managers, operations leaders, and professionals responsible for maintaining high-performance environments in corporate, industrial, and institutional settings.

What You'll Learn and Practice

By completing this program, participants will:

- Develop strategic facility management plans that support business objectives.
- Master operations and maintenance management for improved performance.
- Implement sustainability and energy management best practices.
- Apply project management methodologies to facility initiatives.
- Strengthen leadership and communication skills for managing teams and stakeholders.

The Program Flow

Day 1: Strategic Facility Management

- Understanding the scope and evolution of facility management FM.
- Aligning FM strategies with organizational objectives and long-term vision.
- Facility planning, asset management, and lifecycle cost analysis.
- Identifying and mitigating operational and strategic risks in facilities.



Day 2: Operations and Maintenance Management

- Overview of building systems and infrastructure components.
- Preventive and predictive maintenance strategies for reliability.
- Work order management and use of Computerized Maintenance Management Systems CMMS.
- Vendor and contract management for operational efficiency.

Day 3: Sustainability and Energy Management

- Integrating sustainability principles into facility management practices.
- Energy efficiency, monitoring, and conservation strategies.
- Waste management and recycling programs.
- Green building standards and certification systems LEED, ISO, etc..

Day 4: Project Management for Facility Managers

- Project planning, scoping, and resource allocation.
- Budgeting, cost estimation, and financial control in FM projects.
- Scheduling tools and performance tracking.
- Quality management and post-project evaluation.

Day 5: Leadership and Communication in FM

- Effective communication and stakeholder engagement strategies.
- Leading and motivating cross-functional facility teams.
- Managing organizational change in facility environments.
- Performance metrics, reporting, and continuous improvement frameworks.

Individual Impact

- Gain the ability to plan, operate, and optimize facility systems strategically.
- Develop strong leadership, communication, and decision-making capabilities.
- Enhance practical knowledge in sustainability, maintenance, and risk management.
- Build a professional toolkit for facility and project management excellence.

Organizational Impact

- Increase efficiency and cost-effectiveness in facility operations.
- Extend asset lifecycle and reduce downtime through preventive strategies.
- Strengthen sustainability initiatives and compliance performance.
- Build a culture of proactive facility management and continuous improvement.



Training Methodology

The program combines strategy with practice through:

- Case studies from global best practices in facility management.
- Practical workshops on maintenance, sustainability, and project planning.
- Interactive simulations and group exercises.
- Expert-led sessions on leadership, communication, and innovation in FM.

Beyond the Course

Upon completion, participants will be equipped to lead facility management operations strategically and efficiently, ensuring sustainability, safety, and organizational alignment.

Graduates of this program will emerge as facility management leaders — capable of transforming buildings, systems, and teams into high-performing, future-ready assets.

