Strategic Public Relations and Corporate Communication

27 September – 1 October 2027
Toronto (Canada)



Strategic Public Relations and Corporate Communication

Ref: 3140_152138 **Date:** 27 September – 1 October 2027 **Location:** Toronto (Canada) **Fees:** 5900 GBP

Why This Course

In an era of instant information and global connectivity, organizations are defined not only by their products and services but by their reputation and relationships. Managing perception, communicating with authenticity, and leading through crisis have become essential competencies for communication professionals.

The Advanced Public Relations and Corporate Communication program is an intensive 1-week course designed for communication leaders, PR practitioners, and corporate affairs professionals. It provides advanced frameworks, strategies, and tools to develop impactful communication plans, strengthen stakeholder trust, and safeguard organizational reputation in an increasingly digital and fast-paced environment.

What You'll Learn and Practice

By joining this program, you will:

- Develop and implement strategic PR and corporate communication plans.
- Master crisis management and reputation recovery strategies.
- Build meaningful relationships and engagement with key stakeholders.
- Create compelling, multi-platform content for digital and traditional media.
- Measure communication effectiveness using modern evaluation frameworks.

The Program Flow

Day 1: Foundations of PR and Corporate Communication

- The evolution and current landscape of public relations.
- Aligning communication strategies with corporate vision and goals.
- Stakeholder analysis, mapping, and engagement prioritization.
- Navigating ethics, transparency, and credibility in modern communication.
- Workshop: Conducting a stakeholder communication audit.



Day 2: Strategic Communication Planning

- Crafting a comprehensive and integrated communication strategy.
- Setting SMART communication objectives and measurable KPIs.
- Developing clear, consistent, and compelling key messages.
- Selecting appropriate channels for targeted communication.
- Exercise: Designing a communication strategy blueprint for your organization.

Day 3: Crisis Communication and Reputation Management

- Identifying and assessing potential communication risks.
- Frameworks for crisis prevention, preparedness, and rapid response.
- Managing social media narratives during crises.
- Rebuilding reputation and trust post-crisis.
- Simulation: Managing a real-time crisis communication scenario.

Day 4: Digital PR and Content Strategy

- The role of digital media in shaping modern PR practices.
- Creating and curating high-impact digital content.
- Managing influencer partnerships and online advocacy.
- Applying SEO and analytics to amplify PR reach and engagement.
- Workshop: Developing a content calendar for multi-channel storytelling.

Day 5: Measurement, Evaluation, and Future Trends

- PR measurement frameworks Barcelona Principles 3.0, AMEC.
- Analyzing and reporting communication outcomes.
- Leveraging data and analytics for continuous improvement.
- Emerging technologies are reshaping the communication industry AI, AR, automation.
- Capstone Project: Creating a PR and communication performance dashboard.

Individual Impact

- Strengthen your strategic thinking and planning capabilities in communication.
- Build confidence in managing crises and protecting organizational reputation.
- Enhance your ability to engage stakeholders through targeted and ethical communication.
- Gain practical experience in creating and measuring integrated communication campaigns.

Organizational Impact

- Improve organizational reputation, credibility, and public trust.
- Strengthen crisis preparedness and communication resilience.
- Enhance message consistency across all internal and external channels.
- Increase ROI through data-driven communication and performance eva[illegible].



Training Methodology

This program combines strategic frameworks, real-world insights, and hands-on learning to ensure immediate workplace impact. Learning methods include:

- Case studies from leading global organizations.
- Interactive simulations in crisis management and media relations.
- Group workshops on content design and digital storytelling.
- Practical toolkits for communication planning and performance evaluation.
- Peer feedback and expert coaching from communication leaders.

Beyond the Course

Upon completion, participants will be equipped to lead strategic communication initiatives that enhance reputation, engagement, and business success. They will return ready to:

- Develop and execute comprehensive corporate communication strategies.
- Lead with confidence during crises and public scrutiny.
- Integrate digital and traditional communication channels for maximum reach.
- Build a communication culture grounded in transparency, trust, and measurable results.

