

Operation Crew Resource Management: Enhancing Team Performance

Oil & Gas Engineering
Tunis (Tunisia)
13 - 17 Jul 2025

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A photograph of chess pieces on a checkered board. In the foreground, a large gold king piece stands prominently. To its left, a silver pawn is visible. Further back, another silver pawn is positioned. The background features a series of concentric, light gray circles that create a sense of depth and focus on the king piece.

Operation Crew Resource Management: Enhancing Team Performance

Ref: 321842_148335 **Date:** 13 - 17 Jul 2025 **Location:** Tunis (Tunisia) **Fees:** 3700 **Euro**

Course Description

This comprehensive 5-day Operation Crew Resource Management OCRM course is designed to enhance team performance and operational safety in high-risk industries. Participants will develop essential non-technical skills such as situational awareness, decision-making, communication, and leadership. Through interactive sessions and practical exercises, attendees will learn to optimize crew coordination, manage errors, and improve overall operational efficiency.

Learning Objectives

- Develop advanced situational awareness techniques for improved risk assessment
- Enhance decision-making skills in high-pressure environments
- Master effective communication strategies for seamless team coordination
- Cultivate strong leadership abilities to guide crews through complex operations
- Implement error management techniques to minimize operational risks
- Apply CRM principles to improve overall team performance and safety

Course Modules

Day 1: Introduction to Operation Crew Resource Management

- Overview of OCRM principles and their importance
- Human factors in high-risk operations
- Situational awareness fundamentals
- Team dynamics and crew coordination

Day 2: Communication and Information Management

- Effective communication techniques
- Active listening and feedback
- Briefing and debriefing strategies
- Information sharing and team situational awareness

Day 3: Decision-Making and Problem-Solving

- Decision-making models and processes
- Risk assessment and management
- Problem-solving techniques in time-critical situations
- Overcoming decision biases and traps

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

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Day 4: Leadership and Team Management

- Leadership styles and their impact on team performance
- Crew resource utilization and task delegation
- Conflict resolution and team cohesion
- Stress management and fatigue mitigation

Day 5: Error Management and Continuous Improvement

- Error recognition, prevention, and mitigation
- Just culture and blame-free reporting
- Implementing CRM principles in daily operations
- Continuous improvement strategies for individuals and teams

Practical Wins for Participants

- Improved ability to recognize and mitigate potential risks in operations
- Enhanced team communication skills for more efficient collaboration
- Strengthened decision-making capabilities under pressure
- Increased overall operational safety and team performance

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

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