QMS Fundamental and Lead Implementer Training Course

22 – 26 August 2027
Dubai (UAE)

UK Traininig
PARTNER



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Why This Course

Implementing and maintaining an effective Quality Management System is essential for organizations aiming to enhance efficiency, meet customer expectations, and achieve certification. This intensive 1-week course equips participants with practical skills to plan, implement, and improve QMS based on ISO 9001:2015, while developing leadership competencies for driving quality initiatives successfully.

What You'll Learn and Practice

By participating in this course, you will:

- Understand the principles of QMS and ISO 9001:2015 requirements.
- Develop competence in planning and implementing a Quality Management System.
- Learn to monitor, manage, and continually improve QMS processes.
- Acquire leadership skills for guiding successful QMS projects.
- Prepare organizations for ISO 9001 certification audits.

Program Flow

Day 1: QMS Fundamentals and ISO 9001 Introduction

- Core principles of quality management
- Overview and structure of ISO 9001:2015
- Defining QMS scope and context within the organization
- Leadership and commitment in QMS

Day 2: Planning QMS Implementation

- Risk-based thinking and opportunity identification
- Setting quality objectives and planning initiatives
- Defining organizational roles and responsibilities
- Document management and control best practices



Day 3: QMS Implementation and Operation

- Operational planning and control processes
- Managing product and service requirements
- Design and development process control
- Oversight of externally provided processes

Day 4: Performance Evaluation and Improvement

- Monitoring, measurement, and data analysis
- Conducting internal audits effectively
- Management review processes
- Addressing nonconformities and corrective actions

Day 5: QMS Leadership and Certification Preparation

- Leading QMS implementation projects with confidence
- Change management strategies for successful adoption
- Preparing for certification audits
- Techniques for continual improvement

Training Methodology

Participants will engage through:

- Interactive lectures and discussions on ISO 9001:2015 principles
- Hands-on exercises for QMS planning and implementation
- Case studies and practical scenarios for performance evaluation
- Guidance on preparing for certification audits

Beyond the Course

Participants will leave with:

- Ability to lead QMS implementation projects confidently
- Skills to integrate QMS processes into existing organizational workflows
- Techniques for effective performance evaluation and corrective action
- Strategies to drive continual improvement and ensure certification readiness

