

Community Partnership for Cultural Competence in Healthcare

Hospital Management
Baku (Azerbaijan)
14 - 25 Jul 2025

UK Traininig

PARTNER



Community Partnership for Cultural Competence in Healthcare

Ref: 321710_144573 **Date:** 14 - 25 Jul 2025 **Location:** Baku (Azerbaijan) **Fees:** 7400 **Euro**

Course Description

This intensive 10-day course explores the vital role of community partnerships in enhancing cultural competence within healthcare settings. Participants will gain practical skills to build effective collaborations, improve cultural understanding, and deliver more inclusive, patient-centered care. The course combines theoretical frameworks with real-world applications to equip healthcare professionals with the tools needed to navigate diverse cultural landscapes.

Learning Objectives

- Understand the principles of cultural competence and its importance in healthcare
- Develop strategies for building and maintaining effective community partnerships
- Learn to integrate cultural considerations into healthcare delivery and decision-making
- Acquire skills to overcome barriers to culturally competent care
- Explore methods for measuring and improving cultural competence in healthcare organizations

Course Modules

Day 1: Foundations of Cultural Competence in Healthcare

- Defining cultural competence
- The impact of culture on health and healthcare
- Cultural competence continuum
- Legal and ethical considerations

Day 2: Community Engagement Principles

- Understanding community dynamics
- Stakeholder identification and analysis
- Community asset mapping
- Principles of effective community engagement

Day 3: Building Sustainable Community Partnerships

- Partnership models and frameworks
- Identifying shared goals and objectives
- Developing partnership agreements
- Strategies for long-term sustainability

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

UK Training
PARTNER

Day 4: Cultural Assessment in Healthcare

- Cultural assessment tools and techniques
- Conducting community health needs assessments
- Interpreting cultural data
- Using assessments to inform practice

Day 5: Effective Cross-Cultural Communication

- Verbal and non-verbal communication across cultures
- Working with interpreters and translators
- Health literacy considerations
- Overcoming language barriers

Day 6: Culturally Competent Care Delivery

- Patient-centered care models
- Culturally adapted interventions
- Addressing health disparities
- Case studies in culturally competent care

Day 7: Community-Based Participatory Research

- Principles of CBPR
- Engaging communities in research
- Ethical considerations in community research
- Translating research into practice

Day 8: Cultural Competence in Healthcare Organizations

- Organizational cultural competence assessment
- Developing culturally competent policies and procedures
- Staff training and development
- Creating inclusive healthcare environments

Day 9: Measuring and Evaluating Cultural Competence

- Key performance indicators for cultural competence
- Evaluation methodologies
- Continuous quality improvement
- Reporting and disseminating results

Day 10: Action Planning and Implementation

- Developing cultural competence action plans
- Implementing change in healthcare settings
- Overcoming barriers to implementation

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

UK Training
PARTNER

- Sustaining cultural competence initiatives

Practical Wins for Participants

- Develop a comprehensive cultural competence action plan for their organization
- Create a toolkit for building and maintaining effective community partnerships
- Design a culturally adapted health intervention for a specific community
- Construct an evaluation framework to measure cultural competence initiatives

A graphic of a chessboard with several chess pieces (a king, a queen, and a pawn) positioned on it. The board is white and black, and the pieces are gold and silver. In the background, there are concentric circles radiating from the center of the board.

UK Training
PARTNER

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training
PARTNER

Blackbird Training Category



Human Resource



Audit & Quality Assurance



Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement



Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335