

Community Partnership for Cultural Competence in Healthcare

Hospital Management
Kuala Lumpur (Malaysia)
25 Aug - 05 Sep 2025

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A close-up photograph of chess pieces on a checkered board. In the foreground, a large, ornate gold king piece stands prominently. To its left, a smaller silver pawn is visible. Further back, another silver pawn is positioned. The background features a series of concentric, light gray circles that create a sense of depth and focus on the pieces.

Community Partnership for Cultural Competence in Healthcare

Ref: 321710_144569 **Date:** 25 Aug - 05 Sep 2025 **Location:** Kuala Lumpur (Malaysia) **Fees:** 7100 Euro

Course Description

This intensive 10-day course explores the vital role of community partnerships in enhancing cultural competence within healthcare settings. Participants will gain practical skills to build effective collaborations, improve cultural understanding, and deliver more inclusive, patient-centered care. The course combines theoretical frameworks with real-world applications to equip healthcare professionals with the tools needed to navigate diverse cultural landscapes.

Learning Objectives

- Understand the principles of cultural competence and its importance in healthcare
- Develop strategies for building and maintaining effective community partnerships
- Learn to integrate cultural considerations into healthcare delivery and decision-making
- Acquire skills to overcome barriers to culturally competent care
- Explore methods for measuring and improving cultural competence in healthcare organizations

Course Modules

Day 1: Foundations of Cultural Competence in Healthcare

- Defining cultural competence
- The impact of culture on health and healthcare
- Cultural competence continuum
- Legal and ethical considerations

Day 2: Community Engagement Principles

- Understanding community dynamics
- Stakeholder identification and analysis
- Community asset mapping
- Principles of effective community engagement

Day 3: Building Sustainable Community Partnerships

- Partnership models and frameworks
- Identifying shared goals and objectives
- Developing partnership agreements
- Strategies for long-term sustainability

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The pieces are arranged on a checkered board with concentric circles in the background.

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Day 4: Cultural Assessment in Healthcare

- Cultural assessment tools and techniques
- Conducting community health needs assessments
- Interpreting cultural data
- Using assessments to inform practice

Day 5: Effective Cross-Cultural Communication

- Verbal and non-verbal communication across cultures
- Working with interpreters and translators
- Health literacy considerations
- Overcoming language barriers

Day 6: Culturally Competent Care Delivery

- Patient-centered care models
- Culturally adapted interventions
- Addressing health disparities
- Case studies in culturally competent care

Day 7: Community-Based Participatory Research

- Principles of CBPR
- Engaging communities in research
- Ethical considerations in community research
- Translating research into practice

Day 8: Cultural Competence in Healthcare Organizations

- Organizational cultural competence assessment
- Developing culturally competent policies and procedures
- Staff training and development
- Creating inclusive healthcare environments

Day 9: Measuring and Evaluating Cultural Competence

- Key performance indicators for cultural competence
- Evaluation methodologies
- Continuous quality improvement
- Reporting and disseminating results

Day 10: Action Planning and Implementation

- Developing cultural competence action plans
- Implementing change in healthcare settings
- Overcoming barriers to implementation

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

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- Sustaining cultural competence initiatives

Practical Wins for Participants

- Develop a comprehensive cultural competence action plan for their organization
- Create a toolkit for building and maintaining effective community partnerships
- Design a culturally adapted health intervention for a specific community
- Construct an evaluation framework to measure cultural competence initiatives

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

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