

Quality and Control Management: Mastering Best Practices

Audit & Quality Assurance
Berlin (Germany)
25 - 29 Aug 2025

UK Traininig

PARTNER

A photograph of chess pieces on a checkered board. In the foreground, a large gold king piece stands prominently. To its left, a silver pawn is visible. Further back, another silver pawn is positioned. The background features concentric circles, suggesting a target or focus.

Quality and Control Management: Mastering Best Practices

Ref: 321695_144100 **Date:** 25 - 29 Aug 2025 **Location:** Berlin (Germany) **Fees:** 4200 **Euro**

Course Description

This intensive 5-day course provides a comprehensive overview of quality and control management principles and practices. Participants will learn essential techniques for improving organizational processes, products, and services. The course covers quality assurance, quality control, statistical process control, and continuous improvement methodologies.

Learning Objectives

- Understand core quality management concepts and their practical applications
- Learn to implement effective quality assurance and control processes
- Develop skills in using statistical tools for process improvement
- Gain knowledge of continuous improvement methodologies like Six Sigma and Lean
- Understand how to create a culture of quality within an organization

Course Modules

Day 1: Foundations of Quality Management

- Introduction to quality management concepts
- Evolution of quality management practices
- Quality management systems and standards
- Creating a quality-focused organizational culture

Day 2: Quality Assurance Techniques

- Principles of quality assurance
- Process mapping and analysis
- Risk assessment and management
- Document control and record keeping

Day 3: Quality Control Methods

- Statistical process control SPC fundamentals
- Control charts and their applications
- Acceptance sampling techniques
- Root cause analysis and problem-solving tools

Day 4: Continuous Improvement Methodologies

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

- Introduction to Six Sigma and DMAIC
- Lean principles and waste reduction
- Kaizen and continuous improvement culture
- Total Quality Management TQM concepts

Day 5: Implementing Quality Management

- Developing a quality management strategy
- Performance measurement and KPIs
- Supplier quality management
- Quality audits and reviews

Practical Wins for Participants

- Ability to design and implement effective quality management systems
- Skills to use statistical tools for process improvement and decision-making
- Knowledge to lead continuous improvement initiatives in their organizations
- Strategies to foster a quality-focused culture and drive organizational excellence

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

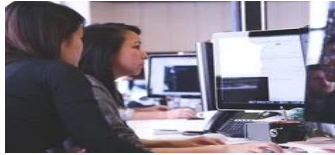
UK Training
PARTNER



Blackbird Training Category



Human Resource



Audit & Quality Assurance



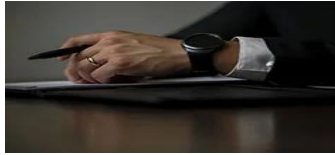
Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement

Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335