

Fundamentals of Quality Management: Principles & Practices

Audit & Quality Assurance
Lisbon (Portugal)
08 - 12 Sep 2025

UK Traininig

PARTNER



Fundamentals of Quality Management: Principles & Practices

Ref: 321626_142314 **Date:** 08 - 12 Sep 2025 **Location:** Lisbon (Portugal) **Fees:** 4400 **Euro**

Course Description

This comprehensive 5-day course provides a solid foundation in quality management principles and practices. Participants will learn essential concepts, tools, and techniques for improving organizational performance and driving continuous improvement. The course covers quality planning, assurance, control, and improvement methodologies applicable across various industries.

Learning Objectives

- Understand core quality management principles and their organizational impact
- Apply key quality tools and techniques for process improvement
- Develop strategies for implementing effective quality management systems
- Analyze and interpret quality data to drive decision-making
- Create action plans for continuous improvement initiatives

Course Modules

Day 1: Introduction to Quality Management

- Defining quality and its importance
- Evolution of quality management
- Quality management principles
- Quality costs and benefits

Day 2: Quality Planning and Customer Focus

- Strategic quality planning
- Voice of the customer
- Quality Function Deployment QFD
- Benchmarking for quality

Day 3: Quality Control Tools and Techniques

- Statistical Process Control SPC
- Seven basic quality tools
- Measurement systems analysis
- Root cause analysis

Day 4: Quality Improvement Methodologies

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

- Six Sigma methodology
- Lean principles for quality
- Total Quality Management TQM
- Kaizen and continuous improvement

Day 5: Implementing Quality Management Systems

- ISO 9001 quality management system
- Developing a quality culture
- Change management for quality initiatives
- Quality audits and performance measurement

Practical Wins for Participants

- Ability to implement effective quality control processes
- Skills to analyze and improve organizational processes
- Knowledge to develop a quality management strategy
- Techniques to foster a culture of continuous improvement

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

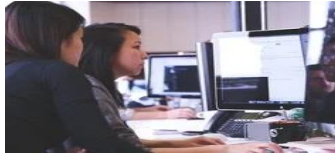
Düsseldorf (Germany)

UK Training
PARTNER

Blackbird Training Category



Human Resource



Audit & Quality Assurance



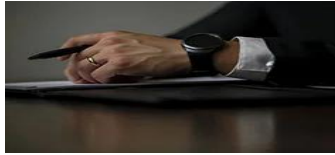
Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement

Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335