

Facility Management: Operations & Maintenance Excellence





Facility Management: Operations & Maintenance Excellence

Ref: 32107_138618 Date: 15 - 19 Sep 2025 Location: Kigali (Rwanda) Fees: 3300 Euro

Course Description

This comprehensive 5-day course equips facility managers with advanced skills in operations and maintenance. Participants will learn cutting-edge strategies for building systems management, sustainability practices, and technology integration. The course combines theoretical knowledge with practical applications to enhance overall facility performance and efficiency.

Learning Objectives

- Develop and implement effective operations and maintenance strategies
- Optimize building systems for energy efficiency and sustainability
- Integrate modern technologies for improved facility management
- Enhance problem-solving skills for common facility challenges
- Implement best practices in preventive and predictive maintenance

Course Modules

Day 1: Foundations of Facility Operations

- Introduction to facility management principles
- Building systems overview
- Regulatory compliance and safety standards
- Facility performance metrics and KPIs

Day 2: Maintenance Strategies and Best Practices

- Preventive and predictive maintenance techniques
- Asset lifecycle management
- Work order management systems
- Maintenance budgeting and cost control

Day 3: Sustainability and Energy Management

- Green building practices and certifications
- Energy audits and conservation measures
- Waste management and recycling programs
- Water conservation strategies

Day 4: Technology Integration in Facility Management

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- Building automation systems BAS
- IoT and smart building technologies
- CMMS and facility management software
- Data analytics for decision-making

Day 5: Advanced Topics and Practical Applications

- Risk management and emergency preparedness
- Vendor and contract management
- Change management in facilities
- Case studies and problem-solving workshops

Practical Wins for Participants

- Develop a customized preventive maintenance plan for their facility
- Create an energy reduction strategy with measurable goals
- Implement a technology roadmap for facility management improvement
- Design a comprehensive facility performance dashboard



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