

# Advanced Secretarial Management, Governance and Compliance

Special Workshops  
Kigali (Rwanda)  
13 - 17 Jan 2025

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## Advanced Secretarial Management, Governance and Compliance

**Ref:** 3314\_138239 **Date:** 13 - 17 Jan 2025 **Location:** Kigali (Rwanda) **Fees:** 3300 Euro

### Introduction

The corporate secretary role is changing as corporate governance standards and rules become ever more demanding and rigorous. Corporate secretaries have evolved from mere functionaries who handle compliance and administrative tasks to assuming a strategic and deliberative position within the organization. The modern corporate secretary is expected to provide professional guidance to boards, directors, and management on key decisions relating to the organization's corporate governance standards and practices.

### Objectives of Corporate Secretarial, Governance, and Compliance

- Gain the emotional intelligence, skills, and experience to implement corporate governance practices and ensure their effectiveness
- Understand the role of Governance Professional & compliance function
- Understand the powers, rights, duties, and obligations of all entities
- Understand the business environment in which the organization operates
- Learn to advise the Board on its roles and responsibilities

### Corporate Secretarial, Governance and Compliance Training Outlines

#### Day 1

##### Interpersonal and Communication Skills

- Leadership, Networking, Teamwork
- Five tips to improve interpersonal skills
- Communication in Business
- Types of Communication
- Ways to communicate effectively in the workplace

#### Day 2

##### Interpersonal and Communication Skills

- Active Listening
- How to be an active listener
- Barriers to Listening

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- The 9 principles of Quality Customer Service
- Body Language in Business
- 10 Powerful Body Language Tips

### Day 3

#### Corporate Governance

- How to apply the corporate governance fundamentals in the public sector
- Establishing and maintaining a strategically effective framework
- How to identify business risk with a potential impact on corporate governance
- The role of the board and those with whom they interact
- Management of internal and external relationships

### Day 4

#### Functions and Company Policies

- Introduction and Amendment to Corporate policy structure
- Basics of selection and remuneration
- Analyzing company's CG system
- Disclosure and transparency of policies

### Day 5

#### Fundamentals of Compliance

- Introduction to compliance
- Definition of compliance
- Importance of compliance
- Case study on compliance
- Industrial examples of compliance

#### Essential Assertiveness Skills for Secretaries

- What is assertiveness?
- How can we be assertive?
- Barriers to Assertiveness
- Activity

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) on it, set against a background of concentric circles. The text 'UK Training PARTNER' is overlaid on the right side of the board.

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