

# **Critical Thinking and Problem Solving for Decision Making**

Public Sector  
Vienna (Austria)  
25 - 29 Aug 2025

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## Critical Thinking and Problem Solving for Decision Making

**Ref:** 3256\_137539 **Date:** 25 - 29 Aug 2025 **Location:** Vienna (Austria) **Fees:** 4400 **Euro**

### Course Description

This intensive 5-day course equips professionals with advanced critical thinking, problem-solving, and decision-making skills. Participants will learn analytical techniques, creative problem-solving methods, and effective decision-making frameworks applicable across various industries and leadership roles.

### Learning Objectives

- Develop advanced critical thinking skills for complex problem analysis
- Master various problem-solving techniques and methodologies
- Enhance decision-making abilities using structured frameworks
- Improve analytical and creative thinking for innovative solutions
- Learn to effectively communicate decisions and problem-solving processes

### Course Modules

#### Day 1: Foundations of Critical Thinking

- Introduction to critical thinking concepts
- Analytical reasoning techniques
- Identifying and challenging assumptions
- Evaluating information sources and credibility

#### Day 2: Advanced Problem-Solving Methodologies

- Systematic problem-solving approaches
- Root cause analysis techniques
- Creative problem-solving methods
- Group problem-solving dynamics

#### Day 3: Decision-Making Frameworks and Tools

- Decision-making models and their applications
- Risk assessment and management in decision-making
- Ethical considerations in decision-making
- Decision trees and other analytical tools

#### Day 4: Overcoming Cognitive Biases and Enhancing Creativity

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- Recognizing and mitigating cognitive biases
- Techniques for fostering creativity in problem-solving
- Lateral thinking and innovation strategies
- Balancing intuition and analytical thinking

## **Day 5: Implementing Critical Thinking and Decision-Making in Leadership**

- Effective communication of decisions and rationales
- Leading teams through complex problem-solving processes
- Continuous improvement in decision-making
- Action planning for implementing course learnings

## **Practical Wins for Participants**

- Ability to tackle complex organizational challenges with structured approaches
- Enhanced leadership skills through improved decision-making processes
- Increased innovation potential by applying creative problem-solving techniques
- Improved team collaboration and communication in problem-solving scenarios

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