

Professional Medical Warehouse Management

Hospital Management
Lisbon (Portugal)
03 - 07 Mar 2025

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Professional Medical Warehouse Management

Ref: 3183_137281 **Date:** 03 - 07 Mar 2025 **Location:** Lisbon (Portugal) **Fees:** 4400 **Euro**

Introduction

Inventories can reach many millions of dollars. but for hospitals, it can reach lives. You need a good warehouse to store, keep and protect all those dollars and lives. In this course, we will discuss the best and the latest methods to store and protect high-value inventories. We will also discuss the best characteristics of a modern warehouse. Knowing what you have and how much you have are the keys to proper warehousing management. We will explore the various methods to achieve record accuracy and successful cycle counting. A scientific method of auditing the warehouse will be applied.

Course Objectives Medical Warehouse Management

- Explain the challenges, objectives, and functions of warehousing
- Perform ABC inventory classification and cycle counting and calculate record accuracy and discrepancies
- Describe the different types of storage and material handling systems
- Improve supervisory skills and deal more effectively with warehouse staff issues
- Develop better skills for housekeeping and safety within the warehouse
- Measure warehouse productivity using the right Key Performance Indicators KPIs and conduct a scientific audit of the warehouse

Course Outlines of Medical Warehouse Management

Day 1

Introduction to warehousing management

- Objectives of warehousing
- The modern warehouse
- The warehousing cycle
- Problems and challenges in warehousing
- Warehousing and inventory costs
- Customer service in warehousing

Day 2

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Inventory classification and record accuracy

- Types of inventory
- The ABC classification
- Uses of the ABC classification
- Inventory record accuracy
- Reasons for poor accuracy
- Periodic and cycle counting
- Systems and methodology of counting
- Knowing what is inside the warehouse
- Knowing how much is inside the warehouse

Day 3

Storage and material handling systems

- The layout of the warehouse
- Size and shape of the warehouse
- Storage utilization and organization
- Types of storage systems
- Fixed versus random location
- Material handling equipment
- Material handling equipment checklist
- Improving the receiving/issuing material operations

Day 4

Dealing with staff-related warehousing issues

- Key roles of the warehouse manager
- Staff management issues
- Corrective guidance techniques
- Qualities of a good warehouse employee
- The motivation of warehouse employees

Day 5

Safety in the warehouse

- Good housekeeping inside the warehouse
- Identifying safety hazards
- Unsafe acts and conditions
- Causes of damage
- Planning for safety

Productivity and audit of a warehouse

- Definition of productivity

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- Causes of lost time
- Warehousing key performance indicators
- Objectives of the warehouse audit
- Components of the audit
- Steps to follow before, during, and after the audit

Applying Warehouse Management for Hospitals Workshop

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