

Advanced Communication Skills: Mastering Influence & Impact

Professional Skills
London (UK)
08 - 12 Sep 2025

UK Training

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A close-up photograph of chess pieces on a checkered board. In the foreground, a large, ornate gold king piece stands prominently. To its left, a smaller silver pawn is visible. Further back, another silver pawn is positioned. The background features concentric circles, suggesting a ripple effect or a strategic focus.

Advanced Communication Skills: Mastering Influence & Impact

Ref: 321811_136604 **Date:** 08 - 12 Sep 2025 **Location:** London (UK) **Fees:** 4400 **Euro**

Course Description

This intensive 5-day course is designed for professionals seeking to elevate their communication skills to an advanced level. Participants will learn cutting-edge techniques in verbal and non-verbal communication, persuasion, active listening, and conflict resolution. The course combines theoretical knowledge with practical exercises to ensure immediate application in real-world scenarios.

Learning Objectives

- Master advanced verbal and non-verbal communication techniques
- Develop persuasive speaking and writing skills for various contexts
- Enhance active listening abilities to improve understanding and rapport
- Learn strategies for effective conflict resolution and negotiation
- Improve cross-cultural communication competence
- Develop skills in crafting and delivering impactful presentations

Course Modules

Day 1: Advanced Verbal Communication

- The psychology of effective communication
- Advanced language patterns and framing techniques
- Storytelling for impact and influence
- Mastering difficult conversations

Day 2: Non-Verbal Communication Mastery

- Reading and interpreting body language
- Mastering your own non-verbal cues
- The power of voice: tone, pitch, and pacing
- Creating rapport through mirroring and matching

Day 3: Persuasion and Influence

- Advanced persuasion techniques
- Ethical influence strategies
- Negotiation skills for win-win outcomes
- Overcoming resistance and objections

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The pieces are arranged on a checkered board, with the king and queen prominently displayed in the foreground.

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Day 4: Active Listening and Empathy

- Deep listening techniques
- Empathetic communication strategies
- Asking powerful questions
- Giving and receiving constructive feedback

Day 5: Advanced Presentation Skills

- Crafting compelling presentations
- Advanced public speaking techniques
- Handling Q&A sessions with confidence
- Using visual aids effectively

Practical Wins for Participants

- Increased ability to influence and persuade in professional settings
- Enhanced conflict resolution skills for improved workplace relationships
- Improved presentation and public speaking abilities
- Greater cross-cultural communication competence for global business environments

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