

Hospital Management and Administration (MHA) Training Course

Hospital Management
Toronto (Canada)
21 Sep - 02 Oct 2025

UK Traininig

PARTNER



Hospital Management and Administration (MHA) Training Course

Ref: 3294_136538 **Date:** 21 Sep - 02 Oct 2025 **Location:** Toronto (Canada) **Fees:** 7900 Euro

Course Description

This intensive 10-day Hospital Management and Administration MHA course provides a comprehensive overview of key aspects in healthcare leadership and operations. Participants will gain practical knowledge and skills in hospital administration, financial management, quality improvement, and strategic planning. The course combines theoretical concepts with real-world applications to prepare healthcare professionals for leadership roles in hospital settings.

Learning Objectives

- Develop a strategic approach to hospital management and leadership
- Understand financial management and budgeting in healthcare settings
- Implement effective quality improvement and patient safety initiatives
- Enhance operational efficiency and resource management in hospitals
- Apply legal and ethical principles in healthcare administration

Course Modules

Day 1: Introduction to Hospital Management

- Overview of healthcare systems and hospital structures
- Roles and responsibilities of hospital administrators
- Healthcare leadership principles
- Organizational culture in hospitals

Day 2: Strategic Planning and Management

- Strategic planning process for hospitals
- SWOT analysis and environmental scanning
- Setting organizational goals and objectives
- Performance measurement and benchmarking

Day 3: Healthcare Finance and Budgeting

- Financial management in healthcare organizations
- Hospital budgeting and cost control
- Revenue cycle management
- Financial performance indicators

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

Day 4: Human Resources Management

- Workforce planning and recruitment
- Employee engagement and retention strategies
- Performance management in healthcare
- Labor relations and conflict resolution

Day 5: Quality Management and Patient Safety

- Quality improvement methodologies in healthcare
- Patient safety initiatives and risk management
- Accreditation and regulatory compliance
- Measuring and reporting quality outcomes

Day 6: Operations Management

- Hospital operations and service line management
- Capacity planning and patient flow optimization
- Supply chain management in healthcare
- Facilities management and maintenance

Day 7: Information Technology in Healthcare

- Healthcare information systems and EHRs
- Data analytics and decision support
- Telemedicine and digital health innovations
- Cybersecurity and data privacy in healthcare

Day 8: Legal and Ethical Issues in Healthcare

- Healthcare law and regulations
- Ethical decision-making in hospital management
- Risk management and liability
- Patient rights and confidentiality

Day 9: Marketing and Community Relations

- Healthcare marketing strategies
- Patient experience and satisfaction
- Community health needs assessment
- Public relations and crisis communication

Day 10: Leadership and Change Management

- Effective leadership styles in healthcare
- Managing organizational change
- Innovation and process improvement

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from the king piece.

UK Training
PARTNER

- Building high-performing teams

Practical Wins for Participants

- Develop a strategic plan for a hospital department or service line
- Create a quality improvement project proposal
- Design a financial management dashboard for hospital executives
- Formulate an action plan to enhance patient experience and satisfaction

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training
PARTNER

Blackbird Training Category



Human Resource



Audit & Quality Assurance



Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement



Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



المؤسسة العامة للتأمينات الاجتماعية
General Organization for Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



هيئة تنظيم الكهرباء - عمان
Authority for

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335