

# **Critical Thinking & Problem Solving for Decision Excellence**

Professional Skills  
Milan (Italy)  
24 - 28 Nov 2025

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## Critical Thinking & Problem Solving for Decision Excellence

**Ref:** 3219\_136060 **Date:** 24 - 28 Nov 2025 **Location:** Milan (Italy) **Fees:** 4400 **Euro**

### Course Description

This intensive 5-day course equips professionals with advanced critical thinking, problem-solving, and decision-making skills. Participants will learn structured approaches to analyze complex issues, generate innovative solutions, and make sound decisions. Through practical exercises and real-world case studies, attendees will develop the ability to think strategically and solve problems effectively in various professional contexts.

### Learning Objectives

- Master critical thinking techniques to analyze complex situations objectively
- Apply structured problem-solving methodologies to address workplace challenges
- Develop decision-making skills using analytical and creative approaches
- Learn to overcome cognitive biases and improve rational thinking
- Enhance communication skills to present solutions and decisions effectively

### Course Modules

#### Day 1: Foundations of Critical Thinking

- Introduction to critical thinking concepts
- Cognitive biases and logical fallacies
- Analytical vs. creative thinking
- The IDEA model for critical thinking

#### Day 2: Problem-Solving Techniques

- Problem identification and framing
- Root cause analysis methods
- Creative problem-solving techniques
- Systems thinking approach

#### Day 3: Decision-Making Strategies

- Decision-making models and frameworks
- Risk assessment and management
- Group decision-making dynamics
- Ethical considerations in decision-making

A graphic of a chessboard with several chess pieces. A large gold king piece is prominent in the foreground, with a silver pawn and a silver knight nearby. The board has a checkered pattern, and there are concentric circles in the background.

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## Day 4: Data Analysis and Rational Thinking

- Quantitative and qualitative data analysis
- Statistical thinking for decision-making
- Interpreting and presenting data effectively
- Overcoming information overload

## Day 5: Implementing Solutions and Continuous Improvement

- Action planning and implementation strategies
- Monitoring and evaluating decisions
- Adaptive thinking and flexibility
- Personal development plan for ongoing skill enhancement

## Practical Wins for Participants

- Ability to tackle complex problems with confidence using structured approaches
- Enhanced decision-making skills leading to better outcomes in professional settings
- Improved analytical and creative thinking capabilities for innovation
- Stronger communication skills to influence and persuade stakeholders

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