

# Public Sector M&E: Enhancing Performance and Accountability





### Public Sector M&E: Enhancing Performance and Accountability

Ref: 321395\_136011 Date: 14 - 18 Jul 2025 Location: Vienna (Austria) Fees: 4400 Euro

## **Course Description**

This comprehensive 5-day course provides participants with the knowledge and skills needed to design and implement effective monitoring and evaluation M&E systems in the public sector. Participants will learn key M&E concepts, tools, and best practices to enhance program performance, accountability, and decision-making in government organizations.

## **Learning Objectives**

- Understand the fundamentals of M&E in the public sector context
- Design and implement results-based M&E frameworks
- Develop appropriate indicators and data collection methods
- Analyze and interpret M&E data for informed decision-making
- Communicate M&E findings effectively to stakeholders
- Apply M&E best practices to improve public sector program performance

#### **Course Modules**

#### Day 1: Introduction to Public Sector M&E

- M&E concepts and terminology
- The role of M&E in public sector management
- Results-based management principles
- M&E frameworks and logic models

#### Day 2: Designing M&E Systems

- Setting SMART objectives
- Developing key performance indicators KPIs
- Creating M&E plans
- Stakeholder engagement in M&E design

#### **Day 3: Data Collection and Management**

- Quantitative and qualitative data collection methods
- Sampling techniques
- Data quality assurance
- M&E information systems



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#### **Day 4: Data Analysis and Interpretation**

- Basic statistical analysis techniques
- Data visualization and reporting
- Performance dashboards
- Using M&E findings for decision-making

#### Day 5: M&E in Practice

- Communicating M&E results to stakeholders
- Integrating M&E into organizational culture
- Overcoming challenges in public sector M&E
- Case studies and best practices

## **Practical Wins for Participants**

- Develop a customized M&E framework for a public sector program
- Create a set of relevant KPIs for measuring program performance
- Design an M&E plan with appropriate data collection methods
- Produce a sample performance dashboard for decision-makers



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