

The (A - Z) Supervisory Skills: Mastering Leadership Essentials

Management & Leadership
London (UK)
18 - 22 Aug 2025

UK Training

PARTNER

A close-up photograph of chess pieces on a checkered board. In the foreground, a large, ornate gold king piece stands prominently. To its left, a smaller silver pawn is visible. Further back, another silver pawn is positioned. The background features a series of concentric, light gray circles that create a sense of depth and focus on the king piece.

The (A - Z) Supervisory Skills: Mastering Leadership Essentials

Ref: 3191_135532 **Date:** 18 - 22 Aug 2025 **Location:** London (UK) **Fees:** 4400 **Euro**

Course Description

This comprehensive 5-day course equips supervisors with essential skills to lead teams effectively. Participants will develop crucial competencies in communication, leadership, performance management, and problem-solving. Through interactive sessions and practical exercises, supervisors will gain confidence in their ability to motivate teams, manage conflicts, and drive organizational success.

Learning Objectives

- Understand the roles and responsibilities of an effective supervisor
- Develop strong communication and interpersonal skills for team leadership
- Learn techniques for motivating and engaging team members
- Master performance management and employee development strategies
- Acquire problem-solving and decision-making skills for supervisory success
- Understand change management principles and how to lead teams through transitions

Course Modules

Day 1: Foundations of Supervisory Leadership

- Understanding the supervisor's role and responsibilities
- Transitioning from individual contributor to leader
- Developing a leadership mindset
- Building trust and credibility with your team

Day 2: Communication and Interpersonal Skills

- Effective communication strategies for supervisors
- Active listening and providing constructive feedback
- Managing difficult conversations
- Conflict resolution techniques

Day 3: Team Leadership and Motivation

- Building and leading high-performing teams
- Understanding and leveraging team dynamics
- Motivational techniques and employee engagement
- Delegating tasks and empowering team members

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

UK Training
PARTNER

Day 4: Performance Management and Employee Development

- Setting clear performance expectations and goals
- Conducting effective performance reviews
- Coaching and mentoring for employee growth
- Addressing performance issues and implementing improvement plans

Day 5: Problem-Solving and Change Management

- Analytical thinking and decision-making frameworks
- Creative problem-solving techniques
- Leading teams through organizational change
- Developing resilience and adaptability in your team

Practical Wins for Participants

- Create a personal leadership development plan
- Develop a team communication strategy to improve collaboration
- Design a performance improvement plan for a challenging employee scenario
- Craft an action plan to lead a team through a significant organizational change

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

UK Training
PARTNER

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training
PARTNER



Blackbird Training Category



Human Resource



Audit & Quality Assurance



Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement



Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335