Essential Leadership Skills for Supervisors & Managers

21 – 25 December 2026
Toronto (Canada)

UK Traininig
PARTNER



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Why This Course

In today's fast-paced business environment, effective leadership is crucial for driving team performance, fostering innovation, and achieving organizational goals. Supervisors and managers must not only guide their teams but also inspire engagement, navigate challenges, and lead change with confidence.

This intensive 1-week program equips leaders with the essential skills and practical tools to excel in their roles. Participants will gain hands-on experience in emotional intelligence, communication, decision-making, team motivation, and change management to become more impactful and adaptive leaders.

What You'll Learn and Practice

By participating in this program, you will:

- Enhance self-awareness and emotional intelligence to lead effectively
- Master communication and influencing techniques for diverse teams
- Apply structured decision-making and creative problem-solving strategies
- Motivate, coach, and develop high-performing teams
- Lead change initiatives and foster a culture of innovation
- Adapt leadership approaches to meet evolving organizational needs

The Program Flow

Day 1: Foundations of Leadership

- Understanding leadership styles and their impact
- Developing emotional intelligence for effective leadership
- Building self-awareness and a personal leadership brand
- The role of ethics and integrity in leadership

Day 2: Communication and Influence

- Mastering interpersonal communication skills
- Active listening and delivering constructive feedback
- Persuasion and influencing techniques
- Managing difficult conversations and conflicts



Day 3: Decision-Making and Problem-Solving

- Critical thinking and analytical skills for leaders
- Effective decision-making models and processes
- Creative problem-solving techniques
- Managing risk and uncertainty in decision-making

Day 4: Team Leadership and Motivation

- Building and leading high-performance teams
- Motivating and engaging team members
- Delegation and empowerment strategies
- Coaching and developing team talent

Day 5: Leading Change and Innovation

- Understanding organizational change dynamics
- Strategies for leading change initiatives
- Fostering a culture of innovation
- Adapting leadership style to drive results

Individual Impact

Participants will leave the program with:

- Greater confidence in inspiring and motivating team members
- Enhanced decision-making and problem-solving capabilities
- Stronger skills in managing conflicts and difficult situations
- Practical strategies for leading change and promoting innovation within teams

Organizational Impact

Organizations will benefit through:

- More effective leadership across all levels of management
- Improved team performance and engagement
- Enhanced ability to navigate change and implement innovative solutions
- Stronger alignment of leadership practices with organizational goals

Training Methodology

This program emphasizes experiential learning through:



- Interactive workshops and group discussions
- Real-world leadership simulations and role-playing exercises
- Case studies highlighting best practices and lessons learned
- Action planning for immediate application in the workplace

Beyond the Course

Upon completion, participants will be equipped to:

- Lead teams with confidence, emotional intelligence, and influence
- Apply structured decision-making and problem-solving approaches
- Drive engagement, performance, and innovation in their organizations
- Foster a resilient and adaptive leadership culture for long-term success

This course provides a practical, hands-on pathway for supervisors and managers to elevate their leadership impact and achieve measurable organizational results.

