

# Effective Quality Assurance & Control: Mastering QA/QC

Audit & Quality Assurance  
Amsterdam (Netherlands)  
14 - 18 Jul 2025

UK Traininig

# PARTNER

A close-up photograph of chess pieces on a checkered board. In the foreground, a large, ornate gold king piece stands prominently. To its left, a smaller silver pawn is visible. Further back, another silver pawn is positioned. The background features concentric circles, suggesting a target or focus. The overall image conveys a sense of strategy and precision.

## Effective Quality Assurance & Control: Mastering QA/QC

**Ref:** 3059\_133866 **Date:** 14 - 18 Jul 2025 **Location:** Amsterdam (Netherlands) **Fees:** 4200 Euro

### Course Description

This comprehensive 5-day course on Effective Quality Assurance & Control equips participants with essential skills and knowledge to implement robust QA/QC processes. Attendees will learn industry-standard techniques, best practices, and strategies to improve product and service quality, reduce defects, and enhance customer satisfaction.

### Learning Objectives

- Understand the fundamental principles and importance of quality assurance and control
- Learn to develop and implement effective QA/QC processes and procedures
- Master various quality management tools and techniques
- Gain skills in data analysis, root cause identification, and corrective action planning
- Understand how to integrate QA/QC practices into organizational culture

### Course Modules

#### Day 1: Introduction to Quality Assurance and Control

- Defining quality, QA, and QC
- The importance of quality management systems
- Quality standards and regulations ISO 9001, Six Sigma
- QA/QC roles and responsibilities

#### Day 2: Quality Planning and Risk Management

- Developing quality plans and policies
- Risk assessment and management in QA/QC
- Setting quality objectives and KPIs
- Documentation and record-keeping best practices

#### Day 3: Quality Control Tools and Techniques

- Statistical process control SPC
- Root cause analysis methods
- Failure Mode and Effects Analysis FMEA
- Inspection and testing methodologies

#### Day 4: Continuous Improvement and Problem Solving

UK Training  
**PARTNER**



- PDCA cycle and Kaizen principles
- Quality improvement tools Pareto charts, fishbone diagrams
- Corrective and preventive action CAPA systems
- Lean Six Sigma concepts for quality improvement

## **Day 5: Implementing and Sustaining QA/QC Processes**

- Developing a quality-focused organizational culture
- Training and competency management for QA/QC
- Supplier quality management
- Auditing and performance measurement

## **Practical Wins for Participants**

- Ability to design and implement effective QA/QC processes
- Skills to analyze quality data and drive continuous improvement
- Knowledge to reduce defects and enhance product/service quality
- Techniques to foster a quality-focused culture within organizations

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

UK Training  
**PARTNER**

## Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training  
**PARTNER**



## Blackbird Training Category



Human Resource



Audit & Quality Assurance



Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement



## Blackbird training Clients



MANNAI Trading  
Company WLL,  
Qatar



Alumina Corporation  
Guinea



Booking.com  
Netherlands



Oxfam GB International  
Organization,  
Yemen



Capital Markets  
Authority,  
Kuwait



Waltersmith Petroman Oil Limited  
Nigeria



Qatar National Bank  
(QNB),  
Qatar



Qatar Foundation,  
Qatar



AFRICAN UNION ADVISORY  
BOARD ON CORRUPTION,  
Tanzania



KFAS  
Kuwait



Reserve Bank of  
Malawi,  
Malawi



Central Bank of Nigeria  
Nigeria



Ministry of Interior  
Kingdom of Saudi Arabia  
KSA



Mabruk Oil Company  
Libya



Saudi Electricity  
Company,  
KSA



BADAN PENGELOLA  
KEUANGAN Haji,  
Indonesia



NATO  
Italy



ENI CORPORATE  
UNIVERSITY,  
Italy



Gulf Bank  
Kuwait



General Organization for  
Social Insurance  
KSA



Defence Space Administration  
Nigeria



National Industries  
Group (Holding),  
Kuwait



Hamad Medical  
Corporation,  
Qatar



USAID  
Pakistan



STC Solutions,  
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS  
UN.



Authority for

UK Training  
**PARTNER**



**LONDON TRAINING PROVIDER**



[www.blackbird-training.com](http://www.blackbird-training.com)



[training@blackbird-training.com](mailto:training@blackbird-training.com)



+44 7480 775526 / +44 7401 177335