

MBA in Quality Management: Driving Organizational Excellence

Audit & Quality Assurance
Amman (Jordan)
21 - 25 Sep 2025

UK Traininig

PARTNER



MBA in Quality Management: Driving Organizational Excellence

Ref: 3047_133354 **Date:** 21 - 25 Sep 2025 **Location:** Amman (Jordan) **Fees:** 3300 **Euro**

Course Description

This intensive 5-day MBA course in Quality Management equips professionals with advanced knowledge and skills to implement effective quality management systems. Participants will explore key concepts, tools, and methodologies to drive organizational excellence, improve processes, and enhance customer satisfaction across various industries.

Learning Objectives

- Understand the fundamental principles and evolution of quality management
- Master essential quality management tools and techniques
- Develop strategies for implementing and sustaining quality initiatives
- Learn to measure, analyze, and improve organizational performance
- Gain insights into leadership's role in fostering a quality-driven culture

Course Modules

Day 1: Foundations of Quality Management

- Evolution of quality management
- Key quality philosophies and frameworks
- Quality management principles
- Introduction to Total Quality Management TQM

Day 2: Quality Management Tools and Techniques

- Statistical Process Control SPC
- Six Sigma methodology
- Lean management principles
- Quality Function Deployment QFD

Day 3: Process Improvement and Performance Measurement

- Process mapping and analysis
- Root cause analysis techniques
- Key Performance Indicators KPIs
- Balanced Scorecard approach

Day 4: Quality Management Systems and Standards

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

- ISO 9001 Quality Management System
- Implementing and auditing quality systems
- Continuous improvement methodologies
- Benchmarking and best practices

Day 5: Leadership and Culture for Quality Excellence

- Leadership's role in quality management
- Building a quality-driven organizational culture
- Change management for quality initiatives
- Future trends in quality management

Practical Wins for Participants

- Develop a comprehensive quality management strategy for your organization
- Create a toolkit of quality improvement techniques for immediate application
- Design a performance measurement system aligned with quality objectives
- Formulate an action plan to foster a quality-driven culture in your team or department

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training
PARTNER



Blackbird Training Category



Human Resource



Audit & Quality Assurance



Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement

Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335