

Essential Leadership Skills for Supervisors & Managers





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Ref: 321504_133344 Date: 21 - 25 Jul 2025 Location: Rome (Italy) Fees: 4200 Euro

Course Description

This intensive 5-day program equips supervisors and managers with essential leadership skills to excel in today's dynamic business environment. Participants will develop core competencies in emotional intelligence, communication, decision-making, and team motivation. Through interactive sessions and practical exercises, leaders will gain the tools to drive performance, foster innovation, and achieve organizational goals.

Learning Objectives

- Develop self-awareness and emotional intelligence to enhance leadership effectiveness
- Master communication techniques to inspire and influence team members
- Learn strategies for effective decision-making and problem-solving
- Acquire skills to motivate, coach, and develop high-performing teams
- Understand how to lead change and drive innovation within organizations

Course Modules

Day 1: Foundations of Leadership

- Understanding leadership styles and their impact
- Developing emotional intelligence for effective leadership
- Self-awareness and personal leadership brand
- The role of ethics and integrity in leadership

Day 2: Communication and Influence

- Mastering interpersonal communication skills
- Active listening and providing constructive feedback
- Persuasion and influencing techniques
- Managing difficult conversations and conflicts

Day 3: Decision-Making and Problem-Solving

- Critical thinking and analytical skills for leaders
- Effective decision-making models and processes
- Creative problem-solving techniques
- Managing risk and uncertainty in decision-making



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Day 4: Team Leadership and Motivation

- Building and leading high-performance teams
- Motivating and engaging team members
- Delegation and empowerment strategies
- Coaching and developing team talent

Day 5: Leading Change and Innovation

- Understanding organizational change dynamics
- Strategies for leading change initiatives
- Fostering a culture of innovation
- Adapting leadership style to drive results

Practical Wins for Participants

- Improved ability to inspire and motivate team members
- Enhanced decision-making skills for better organizational outcomes
- Increased effectiveness in managing conflicts and difficult situations
- Stronger capability to lead change and drive innovation within teams



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