

Business Improvement & Quality Techniques Masterclass

Audit & Quality Assurance
Malaga (Spain)
20 - 24 Oct 2025

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Business Improvement & Quality Techniques Masterclass

Ref: 3125_132974 **Date:** 20 - 24 Oct 2025 **Location:** Malaga (Spain) **Fees:** 4400 **Euro**

Course Description

This comprehensive 5-day course equips participants with essential business improvement and quality management techniques. Attendees will learn to implement Lean, Six Sigma, Total Quality Management TQM, and other methodologies to enhance organizational performance, reduce waste, and drive continuous improvement.

Learning Objectives

- Understand and apply key business improvement methodologies
- Implement quality management tools and techniques
- Develop strategies for continuous improvement and waste reduction
- Enhance problem-solving and decision-making skills
- Learn to measure and analyze process performance
- Create a culture of quality and continuous improvement

Course Modules

Day 1: Introduction to Business Improvement

- Overview of business improvement concepts
- Quality management principles
- Process mapping and analysis
- Identifying improvement opportunities

Day 2: Lean Methodology

- Lean principles and practices
- Value stream mapping
- 5S and visual management
- Kaizen and continuous improvement

Day 3: Six Sigma Methodology

- DMAIC problem-solving approach
- Statistical process control
- Root cause analysis techniques
- Design of experiments

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The pieces are arranged on a checkered board with concentric circles in the background.

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Day 4: Total Quality Management TQM

- TQM principles and implementation
- Quality tools and techniques
- Customer focus and satisfaction
- Benchmarking and best practices

Day 5: Implementing Business Improvement

- Change management strategies
- Performance measurement and KPIs
- Creating a culture of continuous improvement
- Action planning and next steps

Practical Wins for Participants

- Ability to identify and eliminate waste in business processes
- Skills to lead and implement improvement projects
- Techniques to enhance product and service quality
- Strategies to foster a culture of continuous improvement

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