# The Global Approach to Leading During Crisis Training

15 – 19 March 2027
Lisbon (Portugal)

UK Traininig
PARTNER



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**Ref:** 321466_132935 **Date:** 15 – 19 March 2027 **Location:** Lisbon (Portugal) **Fees:** 5200 GBP

## Why This Course

In an increasingly interconnected world, crises no longer remain local. Political instability, pandemics, cyber threats, climate events, and economic disruptions can escalate rapidly across borders. Leaders today must be prepared to respond decisively, communicate clearly, and guide their organizations through uncertainty on a global scale.

Effective crisis leadership requires more than reactive measures. It demands strategic thinking, cultural intelligence, ethical judgment, and the ability to maintain stability while making high-stakes decisions under pressure.

This intensive 1-week program equips leaders with the advanced capabilities needed to navigate complex international crises. Through a blend of strategic frameworks, simulations, and practical exercises, participants develop the confidence and structure required to lead effectively in turbulent global environments.

## What You'll Learn and Practice

By joining this program, you will:

- Develop a deep understanding of global crisis dynamics and risk environments
- Apply advanced decision-making frameworks in high-pressure situations
- Strengthen cross-cultural communication skills for international contexts
- Build and lead resilient, high-performing crisis response teams
- Design strategies to ensure organizational continuity and rapid recovery
- Enhance ethical judgment and strategic clarity during complex emergencies

## The Program Flow

### Day 1: Global Crisis Landscape

- Typologies of international crises and systemic risk patterns
- Geopolitical and economic forces shaping crisis environments
- Cultural intelligence and its role in global crisis leadership
- Case studies of successful international crisis responses



### Day 2: Strategic Decision-Making Under Pressure

- Recognizing and managing cognitive biases in crisis situations
- Structured analytical frameworks for complex problem-solving
- Ethical considerations in high-stakes decision-making
- Simulation exercises focused on critical decision points

### Day 3: Cross-Cultural Crisis Communication

- Principles of clear, transparent, and credible crisis communication
- Adapting messaging for diverse international audiences
- Managing global media relations and stakeholder expectations
- Leveraging digital platforms for coordinated global communication

### Day 4: Leading Resilient Teams

- Building agile and high-performance crisis management teams
- Remote leadership strategies for global operations
- Strengthening resilience, adaptability, and morale
- Managing conflict within multicultural crisis response teams

### Day 5: Organizational Continuity and Recovery

- Designing comprehensive business continuity and contingency plans
- Rapid organizational adaptation during evolving crises
- Post-crisis evaluation and institutional learning processes
- Long-term resilience strategies for sustainable global operations

## Individual Impact

Participants will leave the program with:

- A personalized global crisis leadership action plan
- Enhanced decision-making capability in complex, high-pressure environments
- Greater confidence in leading diverse and distributed teams
- Advanced communication strategies for international stakeholders
- A broader professional network of crisis management peers

## Work Impact

Organizations will benefit through:



- Stronger crisis preparedness and response capability
- More resilient leadership during global disruptions
- Improved communication across international stakeholders
- Faster recovery and continuity in high-risk scenarios
- Enhanced long-term organizational stability and adaptability

## Training Methodology

This program integrates strategic insight with experiential learning to ensure practical relevance. Learning methods include:

- Global case studies and scenario analysis
- High-intensity simulations and decision-making exercises
- Interactive workshops on leadership and communication
- Group-based problem-solving in multicultural contexts
- Structured action planning tailored to participants' organizational realities

## Beyond the Course

Upon completion, participants will be prepared to:

- Lead confidently through international crises and uncertainty
- Make informed, ethical decisions under pressure
- Coordinate cross-border teams and stakeholders effectively
- Strengthen organizational resilience and long-term crisis readiness

**This program empowers leaders to move beyond reactive crisis management and adopt a proactive, globally informed leadership approach—ensuring stability, trust, and performance even in the most challenging circumstances.**

