

Crisis Management & Leading Under Pressure Masterclass

Management & Leadership
Lisbon (Portugal)
15 - 19 Sep 2025

UK Traininig

PARTNER



Crisis Management & Leading Under Pressure Masterclass

Ref: 321531_132667 **Date:** 15 - 19 Sep 2025 **Location:** Lisbon (Portugal) **Fees:** 4400 **Euro**

Course Description

This intensive 5-day course equips leaders with essential skills to effectively manage crises and lead under pressure. Participants will learn proven strategies for decision-making, communication, and team leadership in high-stakes situations. Through case studies, simulations, and interactive exercises, attendees will develop the confidence and competence to navigate complex challenges and emerge stronger.

Learning Objectives

- Develop a comprehensive crisis management framework
- Enhance decision-making skills under pressure
- Master effective communication strategies during crises
- Build resilient teams capable of performing in high-stress environments
- Learn to maintain composure and focus in challenging situations
- Implement post-crisis recovery and organizational learning processes

Course Modules

Day 1: Foundations of Crisis Management

- Understanding crisis types and their impact
- Crisis management lifecycle
- Risk assessment and mitigation strategies
- Building a crisis-ready organizational culture

Day 2: Decision-Making Under Pressure

- Cognitive biases in high-stress situations
- Analytical vs. intuitive decision-making
- The OODA loop for rapid decision-making
- Scenario planning and wargaming techniques

Day 3: Crisis Communication and Stakeholder Management

- Developing a crisis communication plan
- Media relations and public messaging
- Internal communication strategies
- Managing stakeholder expectations

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

UK Training
PARTNER

Day 4: Leading High-Performance Teams in Crisis

- Building psychological safety and trust
- Delegation and empowerment in crisis situations
- Motivating teams under extreme pressure
- Conflict resolution in high-stakes environments

Day 5: Post-Crisis Recovery and Organizational Resilience

- After-action reviews and lessons learned
- Implementing organizational changes
- Building long-term resilience
- Personal resilience and stress management for leaders

Practical Wins for Participants

- A personalized crisis management playbook
- Enhanced decision-making skills applicable to daily leadership challenges
- Improved ability to communicate effectively under pressure
- Strategies to build and lead high-performing, resilient teams

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

UK Training
PARTNER

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training
PARTNER



Blackbird Training Category



Human Resource



Audit & Quality Assurance



Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement



Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for
Electricity Regulation,
Oman

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335