

## The (A - Z) Supervisory Skills: Mastering Leadership Essentials

Management & Leadership Maldives (Maldives) 15 - 19 Sep 2025

## uk Traininig **PARTNER**

www.blackbird-training.com



#### The (A - Z) Supervisory Skills: Mastering Leadership Essentials

Ref: 3191\_132179 Date: 15 - 19 Sep 2025 Location: Maldives (Maldives) Fees: 4700 Euro

#### **Course Description**

This comprehensive 5-day course equips supervisors with essential skills to lead teams effectively. Participants will develop crucial competencies in communication, leadership, performance management, and problem-solving. Through interactive sessions and practical exercises, supervisors will gain confidence in their ability to motivate teams, manage conflicts, and drive organizational success.

#### **Learning Objectives**

- Understand the roles and responsibilities of an effective supervisor
- Develop strong communication and interpersonal skills for team leadership
- Learn techniques for motivating and engaging team members
- Master performance management and employee development strategies
- Acquire problem-solving and decision-making skills for supervisory success
- Understand change management principles and how to lead teams through transitions

#### **Course Modules**

#### **Day 1: Foundations of Supervisory Leadership**

- Understanding the supervisor's role and responsibilities
- Transitioning from individual contributor to leader
- Developing a leadership mindset
- Building trust and credibility with your team

#### **Day 2: Communication and Interpersonal Skills**

- Effective communication strategies for supervisors
- Active listening and providing constructive feedback
- Managing difficult conversations
- Conflict resolution techniques

#### **Day 3: Team Leadership and Motivation**

- Building and leading high-performing teams
- Understanding and leveraging team dynamics
- Motivational techniques and employee engagement
- Delegating tasks and empowering team members





#### **Day 4: Performance Management and Employee Development**

- Setting clear performance expectations and goals
- Conducting effective performance reviews
- Coaching and mentoring for employee growth
- Addressing performance issues and implementing improvement plans

#### **Day 5: Problem-Solving and Change Management**

- · Analytical thinking and decision-making frameworks
- Creative problem-solving techniques
- Leading teams through organizational change
- Developing resilience and adaptability in your team

#### **Practical Wins for Participants**

- Create a personal leadership development plan
- Develop a team communication strategy to improve collaboration
- Design a performance improvement plan for a challenging employee scenario
- Craft an action plan to lead a team through a significant organizational change





## Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Bangkok (Thailand)

Beijing (China)

Annecy (France)

Bangkok (Thailand)

Beirut (Lebanon)

Baku (Azerbaijan)

Barcelona (Spain)

Berlin (Germany)

Accra (Ghana)

Batumi (Georgia)

Bali (Indonesia)

Birmingham (UK)

Bordeax (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

Head Office: +44 7480 775 526 | 0 7401 177 335 Email: training@blackbird-training.com Website: www.blackbird-training.com





## Blackbird Training Category



Human Resource



Secretary & Admin



Supply Chain & Logistics



Health & Safety



Aviation



Audit & Quality Assurance



Law and Contract Management



Management & Leadership



Telecom Engineering



C-Suite Training



Finance, Accounting, Budgeting



**Project Management** 



Professional Skills



Hospital Management



Agile and Refinement



Marketing, Sales, Customer Service



IT & IT Engineering



Oil & Gas Engineering



Customs & Safety





## **Blackbird training Clients**

Β.

**Booking.com** 

Netherlands



MANNAI Trading Company WLL, **Qatar** 



Nigeria

QN

Qatar No (C

Ce

GAC

UNE FILIALE D'EGA

Alumina Corporation

Guinea



Qata ank Oatar



Oatar Foundation, Oatar



Oxfam GB International Organization, **Yemen** 



Capital Markets Authority, Kuwait



KFAS Kuwait



Reserve Bank of Malawi, **Malawi** 



ral Bank of Nigeria Nigeria



Ministry of Interior, KSA

eni

ENI CORPORATE UNIVERSITY, Italy



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania

Mabruk Oil Company Libya



G

General Organization for Social Insurance KSA

General Or

الشركة السعودية للكهريا. Saudi Electricity Company

BPKH Badan Pengelola Keuangan Haji

BADAN PENGELOLA KEUANGAN Haji, Indonesia



Defence Space Administration



NATO

Italy

الصناعات الوطنية (القابدية) National Industries Group (Holding), Kuwait



North Qil company,



EKO Electricity



Hamad Medical Corporation, **Oatar** 



Oman Broadband



USAID Pakistan

بنك الخليج GULF BANK

Gulf Bank Kuwait



UN.



STC Solutions, KSA





Head Office: +44 7480 775 526 | 0 7401 177 335 Email: training@blackbird-training.com Website: www.blackbird-training.com

# ES BLACKBIRD FORTRAINING

### LONDON TRAINING PROVIDER