

# Mastering Metrics & KPIs for Effective Project Management

Project Management  
Cape Town (South Africa)  
29 Sep - 03 Oct 2025

UK Traininig

# PARTNER



## Mastering Metrics & KPIs for Effective Project Management

**Ref:** 3126\_131771 **Date:** 29 Sep - 03 Oct 2025 **Location:** Cape Town (South Africa) **Fees:** 3300 Euro

### Course Description

This intensive 5-day course equips project managers with the skills to design, implement, and leverage powerful metrics and Key Performance Indicators (KPIs) for enhanced project performance. Participants will learn to align metrics with strategic objectives, create effective dashboards, and make data-driven decisions to drive project success.

### Learning Objectives

- Understand the importance of metrics and KPIs in project management
- Design and implement relevant, actionable metrics aligned with project goals
- Create effective project dashboards for clear communication and decision-making
- Analyze and interpret metric data to drive continuous improvement
- Align project metrics with organizational strategy and stakeholder expectations
- Implement best practices for metric-driven project management

### Course Modules

#### Day 1: Foundations of Project Metrics and KPIs

- Introduction to project metrics and KPIs
- Aligning metrics with project and organizational goals
- Types of project metrics: leading vs. lagging indicators
- The SMART framework for developing effective KPIs

#### Day 2: Designing Relevant Project Metrics

- Identifying critical success factors for projects
- Developing metrics for different project areas: time, cost, quality, risk
- Balancing quantitative and qualitative metrics
- Avoiding common pitfalls in metric selection

#### Day 3: Implementing Metrics and Data Collection

- Establishing data collection processes and tools
- Ensuring data quality and reliability
- Automating metric tracking and reporting
- Overcoming challenges in metric implementation

A graphic of a chessboard with several chess pieces. A gold king piece is prominent in the foreground, with a silver pawn and another gold piece nearby. The board has a checkered pattern, and there are concentric circles in the background.

UK Training  
**PARTNER**

## Day 4: Creating Effective Project Dashboards

- Principles of data visualization for project metrics
- Designing user-friendly and informative dashboards
- Tailoring dashboards for different stakeholder groups
- Tools and technologies for dashboard creation

## Day 5: Leveraging Metrics for Project Success

- Analyzing and interpreting metric data
- Using metrics for decision-making and problem-solving
- Continuous improvement through metric-driven insights
- Case studies and best practices in metric-driven project management

## Practical Wins for Participants

- Ability to design a comprehensive set of project metrics aligned with organizational goals
- Skills to create impactful project dashboards that drive decision-making
- Techniques for leveraging metric data to improve project performance and outcomes
- Strategies for fostering a data-driven project management culture within their organization

## Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training  
**PARTNER**



## Blackbird Training Category



Human Resources Management



Audit & Quality



Finance, Economics & Markets



Marketing, Sales & Negotiation



Secretary & Admin



Governance, Risk, & Compliance (GRC)



Project Management



Technology & Digital Transformation



Procurement, Contracts & Supply Chain



Leadership & Management Development



Professional Skills & Career Enhancement



Oil, Gas & Energy Industry Specialization



Healthcare & Safety Management



Telecom Engineering



Hospital Management



Customs Management & Global Trade Compliance



Aviation, Transportation & Logistics



Board Members & C-Suite Development



Agile and Refinement



Business Strategy & Competitive Analysis

Operational Risk Management



## Blackbird training Clients



MANNAI Trading  
Company WLL,  
Qatar



Alumina Corporation  
Guinea



Booking.com  
Netherlands



Oxfam GB International  
Organization,  
Yemen



Capital Markets  
Authority,  
Kuwait



Waltersmith Petroman Oil Limited  
Nigeria



Qatar National Bank  
(QNB),  
Qatar



Qatar Foundation,  
Qatar



AFRICAN UNION ADVISORY  
BOARD ON CORRUPTION,  
Tanzania



KFAS  
Kuwait



Reserve Bank of  
Malawi,  
Malawi



Central Bank of Nigeria  
Nigeria



Ministry of Interior  
Kingdom of Saudi Arabia  
KSA



Mabruk Oil Company  
Libya



Saudi Electricity  
Company,  
KSA



BADAN PENGELOLA  
KEUANGAN Haji,  
Indonesia



NATO  
Italy



ENI CORPORATE  
UNIVERSITY,  
Italy



Gulf Bank  
Kuwait



General Organization for  
Social Insurance  
KSA



Defence Space Administration  
Nigeria



National Industries  
Group (Holding),  
Kuwait



Hamad Medical  
Corporation,  
Qatar



USAID  
Pakistan



STC Solutions,  
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS  
UN.



Authority for

UK Training  
**PARTNER**



**LONDON TRAINING PROVIDER**



[www.blackbird-training.com](http://www.blackbird-training.com)



[training@blackbird-training.com](mailto:training@blackbird-training.com)



+44 7480 775526 / +44 7401 177335