

The Art of Supervisory Leadership: Mastering Management Skills

Management & Leadership
Dubai (UAE)
17 - 21 Aug 2025

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The Art of Supervisory Leadership: Mastering Management Skills

Ref: 3194_130961 **Date:** 17 - 21 Aug 2025 **Location:** Dubai (UAE) **Fees:** 3900 **Euro**

Course Description

This intensive 5-day program equips supervisors and managers with essential leadership skills to excel in their roles. Participants will learn proven techniques for effective communication, team motivation, conflict resolution, and strategic decision-making. Through interactive sessions and practical exercises, attendees will develop a comprehensive toolkit to enhance their leadership capabilities and drive organizational success.

Learning Objectives

- Develop a personal leadership style that inspires and motivates team members
- Master effective communication techniques for improved team collaboration
- Learn strategies for managing conflicts and fostering a positive work environment
- Enhance decision-making skills to drive organizational goals and objectives
- Acquire techniques for coaching and developing team members' potential
- Understand how to lead and adapt to organizational change

Course Modules

Day 1: Foundations of Supervisory Leadership

- Understanding the role of a supervisor
- Developing your leadership style
- Emotional intelligence in leadership
- Building trust and credibility

Day 2: Effective Communication and Team Dynamics

- Active listening and feedback techniques
- Managing diverse teams
- Facilitating productive meetings
- Fostering a collaborative work environment

Day 3: Performance Management and Coaching

- Setting clear expectations and goals
- Providing constructive feedback
- Coaching for improved performance
- Addressing underperformance

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The pieces are arranged on a checkered board with concentric circles in the background.

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Day 4: Conflict Resolution and Decision Making

- Understanding sources of workplace conflict
- Conflict resolution strategies
- Problem-solving techniques
- Making ethical decisions

Day 5: Leading Change and Continuous Improvement

- Understanding organizational change
- Overcoming resistance to change
- Fostering innovation and creativity
- Creating a culture of continuous improvement

Practical Wins for Participants

- Develop a personalized leadership action plan
- Create a toolkit of communication strategies for various workplace scenarios
- Design a team performance improvement initiative
- Craft a change management strategy for a current organizational challenge

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

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