

People Management & Improving Managerial Aspects Course





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Ref: 321480 130742 Date: 01 - 05 Sep 2025 Location: Malaga (Spain) Fees: 4400 Euro

Course Description

This intensive 5-day course equips managers with essential skills to effectively lead and manage teams in today's dynamic workplace. Participants will learn proven strategies for motivating employees, managing performance, resolving conflicts, and driving organizational change. Through practical exercises and case studies, attendees will develop the confidence and competence to excel in their managerial roles.

Learning Objectives

- Develop effective leadership and communication skills to inspire and guide teams
- Learn techniques for managing performance and fostering employee development
- Master strategies for resolving conflicts and managing difficult conversations
- Understand how to implement organizational change and cultivate a positive work culture
- Acquire skills for effective decision-making and problem-solving in managerial roles

Course Modules

Day 1: Foundations of Effective Leadership

- Understanding leadership styles and their impact
- Developing emotional intelligence for managers
- Effective communication strategies
- Building and maintaining trust within teams

Day 2: Performance Management and Employee Development

- · Setting clear goals and expectations
- Conducting effective performance reviews
- Providing constructive feedback
- Creating development plans for team members

Day 3: Conflict Resolution and Difficult Conversations

- Understanding sources of workplace conflict
- Techniques for managing and resolving conflicts
- Handling difficult conversations with confidence
- Fostering a culture of positive conflict resolution

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Day 4: Organizational Change and Culture Management

- Leading change initiatives effectively
- Overcoming resistance to change
- Cultivating a positive organizational culture
- Promoting diversity and inclusion in the workplace

Day 5: Decision-Making and Problem-Solving for Managers

- Effective decision-making processes
- Problem-solving techniques for managers
- Managing time and priorities
- Delegating tasks and empowering team members

Practical Wins for Participants

- Improved ability to motivate and engage team members
- Enhanced skills in managing performance and developing employees
- Greater confidence in handling conflicts and difficult conversations
- Increased effectiveness in implementing organizational changes



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