

The Art of Supervisory Leadership: Mastering Management Skills

Management & Leadership
Amman (Jordan)
28 Sep - 02 Oct 2025

UK Traininig

PARTNER



The Art of Supervisory Leadership: Mastering Management Skills

Ref: 3194_130172 **Date:** 28 Sep - 02 Oct 2025 **Location:** Amman (Jordan) **Fees:** 3300 **Euro**

Course Description

This intensive 5-day program equips supervisors and managers with essential leadership skills to excel in their roles. Participants will learn proven techniques for effective communication, team motivation, conflict resolution, and strategic decision-making. Through interactive sessions and practical exercises, attendees will develop a comprehensive toolkit to enhance their leadership capabilities and drive organizational success.

Learning Objectives

- Develop a personal leadership style that inspires and motivates team members
- Master effective communication techniques for improved team collaboration
- Learn strategies for managing conflicts and fostering a positive work environment
- Enhance decision-making skills to drive organizational goals and objectives
- Acquire techniques for coaching and developing team members' potential
- Understand how to lead and adapt to organizational change

Course Modules

Day 1: Foundations of Supervisory Leadership

- Understanding the role of a supervisor
- Developing your leadership style
- Emotional intelligence in leadership
- Building trust and credibility

Day 2: Effective Communication and Team Dynamics

- Active listening and feedback techniques
- Managing diverse teams
- Facilitating productive meetings
- Fostering a collaborative work environment

Day 3: Performance Management and Coaching

- Setting clear expectations and goals
- Providing constructive feedback
- Coaching for improved performance
- Addressing underperformance

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The pieces are arranged on a checkered board with concentric circles in the background.

UK Training
PARTNER

Day 4: Conflict Resolution and Decision Making

- Understanding sources of workplace conflict
- Conflict resolution strategies
- Problem-solving techniques
- Making ethical decisions

Day 5: Leading Change and Continuous Improvement

- Understanding organizational change
- Overcoming resistance to change
- Fostering innovation and creativity
- Creating a culture of continuous improvement

Practical Wins for Participants

- Develop a personalized leadership action plan
- Create a toolkit of communication strategies for various workplace scenarios
- Design a team performance improvement initiative
- Craft a change management strategy for a current organizational challenge

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

UK Training
PARTNER

Blackbird training cities



Amman (Jordan)



Amsterdam (Netherlands)

Accra (Ghana)

Annecy (France)

Baku (Azerbaijan)

Bali (Indonesia)

Bangkok (Thailand)

Bangkok (Thailand)

Barcelona (Spain)

Batumi (Georgia)

Beijing (China)

Beirut (Lebanon)

Berlin (Germany)

Birmingham (UK)

Bordeaux (France)

Boston, Massachusetts (USA)

Brussels (Belgium)

Cairo (Egypt)

Cape Town (South Africa)

Casablanca (Morocco)

Cascais (Portugal)

Copenhagen (Denmark)

Doha (Qatar)

Dubai (UAE)

Düsseldorf (Germany)

UK Training
PARTNER



Blackbird Training Category



Human Resource



Audit & Quality Assurance



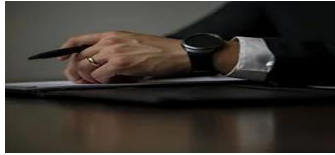
Finance, Accounting, Budgeting



Marketing, Sales, Customer Service



Secretary & Admin



Law and Contract Management



Project Management



IT & IT Engineering



Supply Chain & Logistics



Management & Leadership



Professional Skills



Oil & Gas Engineering



Health & Safety



Telecom Engineering



Hospital Management



Customs & Safety



Aviation



C-Suite Training



Agile and Refinement



Blackbird training Clients



MANNAI Trading
Company WLL,
Qatar



Alumina Corporation
Guinea



Booking.com
Netherlands



Oxfam GB International
Organization,
Yemen



Capital Markets
Authority,
Kuwait



Waltersmith Petroman Oil Limited
Nigeria



Qatar National Bank
(QNB),
Qatar



Qatar Foundation,
Qatar



AFRICAN UNION ADVISORY
BOARD ON CORRUPTION,
Tanzania



KFAS
Kuwait



Reserve Bank of
Malawi,
Malawi



Central Bank of Nigeria
Nigeria



Ministry of Interior
Kingdom of Saudi Arabia
KSA



Mabruk Oil Company
Libya



Saudi Electricity
Company,
KSA



BADAN PENGELOLA
KEUANGAN Haji,
Indonesia



NATO
Italy



ENI CORPORATE
UNIVERSITY,
Italy



Gulf Bank
Kuwait



General Organization for
Social Insurance
KSA



Defence Space Administration
Nigeria



National Industries
Group (Holding),
Kuwait



Hamad Medical
Corporation,
Qatar



USAID
Pakistan



STC Solutions,
KSA



North Oil company,



EKO Electricity



Oman Broadband



UNITED NATIONS
UN.



Authority for

UK Training
PARTNER



LONDON TRAINING PROVIDER



www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335