

# Managing & Improving Public Sector Performance Excellence

Public Sector  
Dubai (UAE)  
29 Jun - 03 Jul 2025

UK Traininig

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## Managing & Improving Public Sector Performance Excellence

**Ref:** 3267\_129761 **Date:** 29 Jun - 03 Jul 2025 **Location:** Dubai (UAE) **Fees:** 3900 **Euro**

### Course Description

This comprehensive 5-day course equips public sector leaders with essential skills to manage and improve organizational performance. Participants will learn to establish meaningful metrics, implement effective strategies, and foster a culture of continuous improvement. The course covers performance measurement, strategic planning, employee engagement, and data-driven decision-making in government and public institutions.

### Learning Objectives

- Develop and implement effective performance measurement systems
- Align organizational goals with performance metrics and strategies
- Foster a culture of continuous improvement and accountability
- Utilize data-driven decision-making techniques for public sector management
- Enhance leadership skills to drive performance excellence

### Course Modules

#### Day 1: Foundations of Public Sector Performance Management

- Introduction to performance management in government
- Key challenges and opportunities in public sector performance
- Establishing meaningful performance metrics
- Aligning performance goals with organizational mission

#### Day 2: Strategic Planning and Goal Setting

- Developing a strategic performance framework
- Setting SMART goals for public sector organizations
- Cascading objectives across departments
- Stakeholder engagement in goal-setting processes

#### Day 3: Implementing Performance Measurement Systems

- Designing effective performance indicators
- Data collection and analysis techniques
- Creating performance dashboards and scorecards
- Overcoming barriers to implementation

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

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#### **Day 4: Driving Continuous Improvement**

- Fostering a culture of performance and accountability
- Employee engagement and motivation strategies
- Implementing performance-based incentives
- Managing and improving underperformance

#### **Day 5: Data-Driven Decision Making and Leadership**

- Utilizing performance data for strategic decisions
- Effective communication of performance results
- Leadership skills for driving performance excellence
- Developing action plans for organizational improvement

#### **Practical Wins for Participants**

- Develop a customized performance measurement framework for their organization
- Create an action plan to implement performance management initiatives
- Gain tools and techniques to enhance employee engagement and productivity
- Acquire leadership skills to drive cultural change and performance improvement

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