

Enhancing Supervisory Leadership: A Comprehensive Approach





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Ref: 3192_129712 Date: 17 - 21 Aug 2025 Location: Dubai (UAE) Fees: 3900 Euro

Course Description

This intensive 5-day course is designed to equip supervisors and managers with essential leadership skills. Participants will learn advanced techniques in communication, team motivation, conflict resolution, and strategic planning. The program focuses on practical application, enabling leaders to enhance their effectiveness and drive team performance.

Learning Objectives

- Develop effective communication strategies for diverse team environments
- Master techniques for motivating and inspiring team members
- Learn to navigate and resolve workplace conflicts constructively
- Acquire skills in strategic planning and goal-setting for team success
- Enhance decision-making abilities in complex supervisory situations

Course Modules

Day 1: Foundations of Supervisory Leadership

- Understanding the supervisor's role in modern organizations
- Leadership styles and their impact on team dynamics
- Emotional intelligence in leadership
- Building trust and credibility with your team

Day 2: Advanced Communication Skills

- Active listening and feedback techniques
- Mastering difficult conversations
- Non-verbal communication and body language
- Effective presentation skills for leaders

Day 3: Team Motivation and Performance Management

- Theories of motivation and their practical application
- Setting and communicating performance expectations
- Conducting effective performance reviews
- Strategies for employee recognition and rewards

Day 4: Conflict Resolution and Problem-Solving

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- Identifying sources of workplace conflict
- Mediation and negotiation techniques
- Creative problem-solving methodologies
- Building a culture of collaboration

Day 5: Strategic Planning and Leadership in Action

- Developing and communicating organizational vision
- Goal-setting and action planning
- Change management strategies
- Personal leadership development planning

Practical Wins for Participants

- Improved ability to lead and motivate diverse teams
- Enhanced conflict resolution skills for a more harmonious workplace
- Increased effectiveness in strategic planning and goal achievement
- Personalized leadership development plan for continued growth



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