

The A - Z of Warehouse Management

Supply Chain & Logistics
Toronto (Canada)
24 - 28 Mar 2025

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The A - Z of Warehouse Management

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Introduction

Warehousing operations are at the heart of the supply chain of any organization. The ability to secure the storage and flow of supplies with an eye on balancing costs with desired service levels provides a formidable challenge to the warehousing professional.

In this course, we describe the strategic role of warehousing in the broader context of supply chain management and logistics. We also detail the different warehousing activities and focus on the ones which warehousing can contribute to, in the organization. In addition, we examine the operational and financial performance aspect of warehousing, with an eye on sustainability.

Course Objectives of The A - Z of Warehouse Management

- Describe the strategic role of warehouses in the supply chain
- Profile and optimize warehousing activities
- Identify different warehousing configurations and value-adding activities
- Develop key performance indicators and benchmark warehouse performance
- Outline the cost and revenue aspects of warehousing
- Recognize sustainable warehousing techniques and practices

The A - Z of Warehouse Management Course Outlines

Day 1

The strategic role of warehousing

- Supply chain overview
- The role of warehouses
- Types of warehouses
 - Private warehousing
 - Public warehousing
 - Contract warehousing
- Fundamentals of warehouse operations
- Warehouse organizations and job descriptions

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a knight) on it. The board is white and black, and the pieces are gold and silver. The text 'UK Training PARTNER' is overlaid on the board.

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Day 2

Warehouse activity profiling

- Customer order profiling
- Item activity profiling
- Inventory profiling
- Activity relationship profiling
- Warehousing equipment and tools
- Automatic Identification and Data Capture AIDC
 - Barcoding
 - Radio Frequency Identification RFID
 - Optical Character Recognition OCR
 - Magnetic stripes
 - Biometrics

Day 3

Warehouse configuration and value-adding activities

- Warehousing echelons
- Warehouse design
- Value-adding activities
 - Stockpiling, spot stocking, and assortments
 - Cross-docking, breakbulk, and consolidation
 - Mixing
 - Postponement and assemble-to-order
- Reverse logistics

Day 4

Managing warehouse performance

- Warehousing KPIs
- Benchmarking warehousing operations
- Warehouse performance gap identification
- Continuous improvement in operations

Warehouse cost calculations

- Capital costs
- Operating costs
- Handling and storage costs
- Investment analysis

Day 5

Sustainable warehousing operations

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- Lean warehousing
- Sustainability competencies
- The triple bottom line
- Designing-for-the-supply chain
- Designing-for-the-environment

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