

Managing Metrics & KPIs in Projects

Project Management Istanbul (Turkey) 16 - 20 Mar 2025

UK Traininig **PARTNER**

www.blackbird-training.com



Managing Metrics & KPIs in Projects

Ref: 3126_129325 Date: 16 - 20 Mar 2025 Location: Istanbul (Turkey) Fees: 3900 Euro

Introduction

The overall aim of this course is to provide participants with the skills needed to design and apply project metrics and Key Performance Indicators KPIs. Moreover, the course assists participants in identifying the driving forces for better value-based project metrics and allows them to design project dashboards. The course enables participants to master the features of Microsoft Project in reporting project performance and taking corrective and preventive actions.

Course Objectives of Managing Metrics and KPIs in Projects

- Identify the driving forces that will lead to better project metrics
- Define and select the right project metrics
- Develop and apply project KPIs
- Create project KPIs and reports using MS project
- Design a project dashboard and traffic light reports
- Construct value-based project metrics

Managing Metrics and KPIs in Projects Course Outlines

Day 1

The driving forces for better project metrics

- Executive view of project management
- Types of project management methodologies
- Framework versus methodology
- 'Engagement' project management
- A new look at defining project success
- Stakeholder relations management cycle
- Project health checks

Day 2

Project metrics

· Project management metrics: early years versus current view





- Understanding project metrics
- Metrics requirements
- Characteristics of project metrics
- Project metrics categories and types
- Selecting the right project metrics
- Metrics and the Project Management Office PMO

Day 3

Project key performance indicators

- The need and use for project KPIs
- Characteristics of KPIs
- Categories of KPIs
- Selecting KPIs
- Measuring KPIs
- KPIs' interdependencies
- Targets and failures
- Top 25 project management KPIs

Day 4

Managing project metrics and KPIs using MS project

- Developing earned value metrics and KPIs
- Reports versus views
- Formatting tables in a report
- Formatting charts in a report
- Creating a custom report

Project dashboards

- Traffic light dashboards reporting
- Dashboards and scorecards
- Benefits of dashboards
- Rules for dashboards
- Dashboard design tips

Day 5

Value-based project management metrics

- Combining success and value
- Recognizing the need for project value metrics
- The need for effective measurement techniques
- The relationship between project management and value
- Creating project value metrics
- Value metric measurement





Blackbird training cities

| Accra1 (Ghana) | Amman (Jordan) | Amsterdam (Netherlands) | Annecy (France) |
|--------------------|----------------------|--------------------------|----------------------------|
| Baku (Azerbaijan) | Bali (Indonesia) | Bangkok (Thailand) | Bangkok (Thailand) |
| Barcelona (Spain) | Batumi (Georgia) | Beijing (China) | Beirut (Lebanon) |
| Berlin (Germany) | Birmingham (UK) | Bordeax (France) | Boston,Massachusetts (USA) |
| Brussels (Belgium) | Cairo (Egypt) | Cape Town (South Africa) | Casablanca (Morocco) |
| Cascais (Portugal) | Copenhagen (Denmark) | Doha (Qatar) | Dubai (UAE) |

Düsseldorf (Germany)





Blackbird Training Category



Human Resources



Secretary & Admin



Supply Chain & Logistics



Health & Safety



Aviation



Audit & Quality Assurance



Law and Contract Management



Management & Leadership



Telecom Engineering



C-Suite Training



Finance, Accounting, Budgeting



Project Management



Professional Skills



Hospital Management



Agile and Refinement



Marketing, Sales, Customer Service



IT & IT Engineering



Oil & Gas Engineering



Customs & Safety





Blackbird training Clients

Β.

Booking.com

Netherlands



MANNAI Trading Company WLL, **Qatar**



Nigeria

QN

Qatar No (C

Ce

GAC

UNE FILIALE D'EGA

Alumina Corporation

Guinea



Qata ank Oatar



Oatar Foundation, Oatar



Oxfam GB International Organization, **Yemen**



Capital Markets Authority, Kuwait



KFAS Kuwait



Reserve Bank of Malawi, **Malawi**



ral Bank of Nigeria Nigeria



Ministry of Interior, KSA

eni

ENI CORPORATE UNIVERSITY, Italy



AFRICAN UNION ADVISORY BOARD ON CORRUPTION, Tanzania

Mabruk Oil Company Libya



G

General Organization for Social Insurance KSA

General Or

الشركة السعودية للكهريا. Saudi Electricity Company

BPKH Badan Pengelola Keuangan Haji

BADAN PENGELOLA KEUANGAN Haji, Indonesia



Defence Space Administration



NATO

Italy

الصناعات الوطنية (القابدية) National Industries Group (Holding), Kuwait



North Qil company,



EKO Electricity



Hamad Medical Corporation, **Oatar**



Oman Broadband



USAID Pakistan

بنك الخليج GULF BANK

Gulf Bank Kuwait



UN.



STC Solutions, KSA





ES BLACKBIRD FORTRAINING

LONDON TRAINING PROVIDER