

# People Management & Improving Managerial Aspects Course

Management & Leadership  
Cape Town (South Africa)  
04 - 08 Aug 2025

UK Training

# PARTNER



## People Management & Improving Managerial Aspects Course

**Ref:** 321480\_129254 **Date:** 04 - 08 Aug 2025 **Location:** Cape Town (South Africa) **Fees:** 3300 Euro

### Course Description

This intensive 5-day course equips managers with essential skills to effectively lead and manage teams in today's dynamic workplace. Participants will learn proven strategies for motivating employees, managing performance, resolving conflicts, and driving organizational change. Through practical exercises and case studies, attendees will develop the confidence and competence to excel in their managerial roles.

### Learning Objectives

- Develop effective leadership and communication skills to inspire and guide teams
- Learn techniques for managing performance and fostering employee development
- Master strategies for resolving conflicts and managing difficult conversations
- Understand how to implement organizational change and cultivate a positive work culture
- Acquire skills for effective decision-making and problem-solving in managerial roles

### Course Modules

#### Day 1: Foundations of Effective Leadership

- Understanding leadership styles and their impact
- Developing emotional intelligence for managers
- Effective communication strategies
- Building and maintaining trust within teams

#### Day 2: Performance Management and Employee Development

- Setting clear goals and expectations
- Conducting effective performance reviews
- Providing constructive feedback
- Creating development plans for team members

#### Day 3: Conflict Resolution and Difficult Conversations

- Understanding sources of workplace conflict
- Techniques for managing and resolving conflicts
- Handling difficult conversations with confidence
- Fostering a culture of positive conflict resolution

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## Day 4: Organizational Change and Culture Management

- Leading change initiatives effectively
- Overcoming resistance to change
- Cultivating a positive organizational culture
- Promoting diversity and inclusion in the workplace

## Day 5: Decision-Making and Problem-Solving for Managers

- Effective decision-making processes
- Problem-solving techniques for managers
- Managing time and priorities
- Delegating tasks and empowering team members

## Practical Wins for Participants

- Improved ability to motivate and engage team members
- Enhanced skills in managing performance and developing employees
- Greater confidence in handling conflicts and difficult conversations
- Increased effectiveness in implementing organizational changes

A graphic of a chessboard with several chess pieces (a king, a queen, a rook, and a pawn) on it, set against a background of concentric circles. The text 'UK Training' is positioned above the word 'PARTNER' which is in a large, bold, black font.

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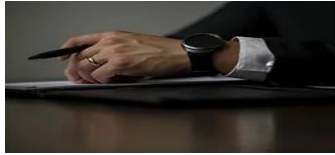
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[www.blackbird-training.com](http://www.blackbird-training.com)



[training@blackbird-training.com](mailto:training@blackbird-training.com)



+44 7480 775526 / +44 7401 177335