

Certified ISO 9001 Lead Implementer: Quality Management

Audit & Quality Assurance
Cape Town (South Africa)
29 Sep - 03 Oct 2025

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Certified ISO 9001 Lead Implementer: Quality Management

Ref: 3034_128537 **Date:** 29 Sep - 03 Oct 2025 **Location:** Cape Town (South Africa) **Fees:** 3300 Euro

Course Description

This 5-day Certified ISO 9001 Lead Implementer course provides comprehensive training on implementing and managing Quality Management Systems QMS based on ISO 9001. Participants will gain in-depth knowledge of ISO 9001 requirements, best practices, and implementation strategies. The course prepares professionals to lead QMS projects and achieve certification.

Learning Objectives

- Understand ISO 9001 principles and requirements for QMS
- Develop skills to plan, implement, and maintain a QMS
- Learn to conduct internal audits and manage continuous improvement
- Prepare for third-party certification audits
- Acquire leadership skills for successful QMS implementation

Course Modules

Day 1: Introduction to ISO 9001 and QMS Fundamentals

- Overview of ISO 9001 and quality management principles
- QMS scope and context of the organization
- Leadership and commitment in QMS
- Risk-based thinking and process approach

Day 2: Planning QMS Implementation

- Gap analysis and project planning
- Developing quality policy and objectives
- Organizational roles, responsibilities, and authorities
- Addressing risks and opportunities

Day 3: Implementing QMS Processes

- Resource management and competence
- Documented information and communication
- Operational planning and control
- Design and development of products and services

Day 4: Performance Evaluation and Improvement

A graphic of a chessboard with several chess pieces, including a king, queen, and pawns, arranged on the board. The board is white and black, and the pieces are gold and silver.

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- Monitoring, measurement, and analysis
- Internal audit processes
- Management review
- Nonconformity and corrective action

Day 5: Certification Preparation and Exam

- Preparing for third-party certification audit
- Continuous improvement strategies
- Case studies and practical exercises
- Certification exam

Practical Wins for Participants

- Ability to lead ISO 9001 QMS implementation projects
- Enhanced career prospects as a certified QMS professional
- Skills to improve organizational efficiency and customer satisfaction
- Expertise in conducting internal audits and driving continuous improvement

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www.blackbird-training.com



training@blackbird-training.com



+44 7480 775526 / +44 7401 177335