

# The A - Z of Warehouse Management

Supply Chain & Logistics  
Kigali (Rwanda)  
24 - 28 Mar 2025

UK Training

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## The A - Z of Warehouse Management

**Ref:** 3182\_127884 **Date:** 24 - 28 Mar 2025 **Location:** Kigali (Rwanda) **Fees:** 3300 **Euro**

### Introduction

Warehousing operations are at the heart of the supply chain of any organization. The ability to secure the storage and flow of supplies with an eye on balancing costs with desired service levels provides a formidable challenge to the warehousing professional.

In this course, we describe the strategic role of warehousing in the broader context of supply chain management and logistics. We also detail the different warehousing activities and focus on the ones which warehousing can contribute to, in the organization. In addition, we examine the operational and financial performance aspect of warehousing, with an eye on sustainability.

### Course Objectives of The A - Z of Warehouse Management

- Describe the strategic role of warehouses in the supply chain
- Profile and optimize warehousing activities
- Identify different warehousing configurations and value-adding activities
- Develop key performance indicators and benchmark warehouse performance
- Outline the cost and revenue aspects of warehousing
- Recognize sustainable warehousing techniques and practices

### The A - Z of Warehouse Management Course Outlines

#### Day 1

##### The strategic role of warehousing

- Supply chain overview
- The role of warehouses
- Types of warehouses
  - Private warehousing
  - Public warehousing
  - Contract warehousing
- Fundamentals of warehouse operations
- Warehouse organizations and job descriptions

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## Day 2

### Warehouse activity profiling

- Customer order profiling
- Item activity profiling
- Inventory profiling
- Activity relationship profiling
- Warehousing equipment and tools
- Automatic Identification and Data Capture AIDC
  - Barcoding
  - Radio Frequency Identification RFID
  - Optical Character Recognition OCR
  - Magnetic stripes
  - Biometrics

## Day 3

### Warehouse configuration and value-adding activities

- Warehousing echelons
- Warehouse design
- Value-adding activities
  - Stockpiling, spot stocking, and assortments
  - Cross-docking, breakbulk, and consolidation
  - Mixing
  - Postponement and assemble-to-order
- Reverse logistics

## Day 4

### Managing warehouse performance

- Warehousing KPIs
- Benchmarking warehousing operations
- Warehouse performance gap identification
- Continuous improvement in operations

### Warehouse cost calculations

- Capital costs
- Operating costs
- Handling and storage costs
- Investment analysis

## Day 5

### Sustainable warehousing operations

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- Lean warehousing
- Sustainability competencies
- The triple bottom line
- Designing-for-the-supply chain
- Designing-for-the-environment

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+44 7480 775526 / +44 7401 177335