

# **The Art of Supervisory Leadership: Mastering Management Skills**

Management & Leadership  
Rome (Italy)  
28 Jul - 01 Aug 2025

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## **The Art of Supervisory Leadership: Mastering Management Skills**

**Ref:** 3194\_127806 **Date:** 28 Jul - 01 Aug 2025 **Location:** Rome (Italy) **Fees:** 4200 **Euro**

### **Course Description**

This intensive 5-day program equips supervisors and managers with essential leadership skills to excel in their roles. Participants will learn proven techniques for effective communication, team motivation, conflict resolution, and strategic decision-making. Through interactive sessions and practical exercises, attendees will develop a comprehensive toolkit to enhance their leadership capabilities and drive organizational success.

### **Learning Objectives**

- Develop a personal leadership style that inspires and motivates team members
- Master effective communication techniques for improved team collaboration
- Learn strategies for managing conflicts and fostering a positive work environment
- Enhance decision-making skills to drive organizational goals and objectives
- Acquire techniques for coaching and developing team members' potential
- Understand how to lead and adapt to organizational change

### **Course Modules**

#### **Day 1: Foundations of Supervisory Leadership**

- Understanding the role of a supervisor
- Developing your leadership style
- Emotional intelligence in leadership
- Building trust and credibility

#### **Day 2: Effective Communication and Team Dynamics**

- Active listening and feedback techniques
- Managing diverse teams
- Facilitating productive meetings
- Fostering a collaborative work environment

#### **Day 3: Performance Management and Coaching**

- Setting clear expectations and goals
- Providing constructive feedback
- Coaching for improved performance
- Addressing underperformance

A graphic of a chessboard with several chess pieces. A large gold king piece is in the foreground, with a silver pawn and a silver knight behind it. In the background, there are concentric circles emanating from a point on the board.

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## **Day 4: Conflict Resolution and Decision Making**

- Understanding sources of workplace conflict
- Conflict resolution strategies
- Problem-solving techniques
- Making ethical decisions

## **Day 5: Leading Change and Continuous Improvement**

- Understanding organizational change
- Overcoming resistance to change
- Fostering innovation and creativity
- Creating a culture of continuous improvement

## **Practical Wins for Participants**

- Develop a personalized leadership action plan
- Create a toolkit of communication strategies for various workplace scenarios
- Design a team performance improvement initiative
- Craft a change management strategy for a current organizational challenge

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