

# **Certified ISO 9001 Lead Implementer: Quality Management**

Audit & Quality Assurance  
Vienna (Austria)  
11 - 15 Aug 2025

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A large, detailed image of chess pieces on a checkered board. In the foreground, a gold king piece stands prominently on a light square. To its left, a silver pawn piece sits on a dark square. Further back, another silver pawn piece is visible on a light square. The background features concentric circles radiating from behind the king piece, creating a sense of depth and focus.

## **Certified ISO 9001 Lead Implementer: Quality Management**

**Ref:** 3034\_126909 **Date:** 11 - 15 Aug 2025 **Location:** Vienna (Austria) **Fees:** 4400 **Euro**

### **Course Description**

This 5-day Certified ISO 9001 Lead Implementer course provides comprehensive training on implementing and managing Quality Management Systems QMS based on ISO 9001. Participants will gain in-depth knowledge of ISO 9001 requirements, best practices, and implementation strategies. The course prepares professionals to lead QMS projects and achieve certification.

### **Learning Objectives**

- Understand ISO 9001 principles and requirements for QMS
- Develop skills to plan, implement, and maintain a QMS
- Learn to conduct internal audits and manage continuous improvement
- Prepare for third-party certification audits
- Acquire leadership skills for successful QMS implementation

### **Course Modules**

#### **Day 1: Introduction to ISO 9001 and QMS Fundamentals**

- Overview of ISO 9001 and quality management principles
- QMS scope and context of the organization
- Leadership and commitment in QMS
- Risk-based thinking and process approach

#### **Day 2: Planning QMS Implementation**

- Gap analysis and project planning
- Developing quality policy and objectives
- Organizational roles, responsibilities, and authorities
- Addressing risks and opportunities

#### **Day 3: Implementing QMS Processes**

- Resource management and competence
- Documented information and communication
- Operational planning and control
- Design and development of products and services

#### **Day 4: Performance Evaluation and Improvement**

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- Monitoring, measurement, and analysis
- Internal audit processes
- Management review
- Nonconformity and corrective action

## **Day 5: Certification Preparation and Exam**

- Preparing for third-party certification audit
- Continuous improvement strategies
- Case studies and practical exercises
- Certification exam

## **Practical Wins for Participants**

- Ability to lead ISO 9001 QMS implementation projects
- Enhanced career prospects as a certified QMS professional
- Skills to improve organizational efficiency and customer satisfaction
- Expertise in conducting internal audits and driving continuous improvement

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