

Essential Leadership Skills for Supervisors & Managers

Management & Leadership
Kigali (Rwanda)
15 - 19 Sep 2025

UK Training

PARTNER



Essential Leadership Skills for Supervisors & Managers

Ref: 321504_126512 **Date:** 15 - 19 Sep 2025 **Location:** Kigali (Rwanda) **Fees:** 3300 **Euro**

Course Description

This intensive 5-day program equips supervisors and managers with essential leadership skills to excel in today's dynamic business environment. Participants will develop core competencies in emotional intelligence, communication, decision-making, and team motivation. Through interactive sessions and practical exercises, leaders will gain the tools to drive performance, foster innovation, and achieve organizational goals.

Learning Objectives

- Develop self-awareness and emotional intelligence to enhance leadership effectiveness
- Master communication techniques to inspire and influence team members
- Learn strategies for effective decision-making and problem-solving
- Acquire skills to motivate, coach, and develop high-performing teams
- Understand how to lead change and drive innovation within organizations

Course Modules

Day 1: Foundations of Leadership

- Understanding leadership styles and their impact
- Developing emotional intelligence for effective leadership
- Self-awareness and personal leadership brand
- The role of ethics and integrity in leadership

Day 2: Communication and Influence

- Mastering interpersonal communication skills
- Active listening and providing constructive feedback
- Persuasion and influencing techniques
- Managing difficult conversations and conflicts

Day 3: Decision-Making and Problem-Solving

- Critical thinking and analytical skills for leaders
- Effective decision-making models and processes
- Creative problem-solving techniques
- Managing risk and uncertainty in decision-making

A graphic of a chessboard with several chess pieces (king, queen, rook, knight, and pawns) in gold and silver. The text 'UK Training' is in a small, black sans-serif font, and 'PARTNER' is in a large, bold, black sans-serif font below it.

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Day 4: Team Leadership and Motivation

- Building and leading high-performance teams
- Motivating and engaging team members
- Delegation and empowerment strategies
- Coaching and developing team talent

Day 5: Leading Change and Innovation

- Understanding organizational change dynamics
- Strategies for leading change initiatives
- Fostering a culture of innovation
- Adapting leadership style to drive results

Practical Wins for Participants

- Improved ability to inspire and motivate team members
- Enhanced decision-making skills for better organizational outcomes
- Increased effectiveness in managing conflicts and difficult situations
- Stronger capability to lead change and drive innovation within teams

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